

International Forum on  
**QUALITY &  
SAFETY** in  
HEALTHCARE

Taipei Marriott Hotel, Taipei  
18-20 September 2019

**Programme Brochure**  
Transforming Quality for Tomorrow



[internationalforum.bmj.com](http://internationalforum.bmj.com)

 Institute for  
Healthcare  
Improvement

**BMJ**

# Welcome

For 24 years the International Forum on Quality and Safety in Healthcare has been supporting and energising the movement for health and healthcare improvement by presenting the best of new thinking from around the world.

In September 2019 we will journey to Taipei and bring together healthcare professionals in the region who share a concern and a passion for improving quality and safety in healthcare.

## Our 2019 theme is **Transforming Quality for Tomorrow.**

Across the programme we will address the biggest issues of today and prepare you for those of tomorrow. We will consider how through innovative projects, collaborative working and a passion for change we can transform outcomes for patients and their communities.



**3** days  
of innovation



**35+**  
countries



**80+** international  
speakers



**1,000+**  
attendees



Evening  
networking



**400+** poster  
presenters



Taipei is a city positioned at the cutting edge of new developments in industry and technology, and we will learn how healthcare projects both locally and internationally are being inspired by innovations in new safety tools, artificial intelligence, social networks and big data to create a healthcare system that is more efficient, co-created with service users and delivers what matters most to the patient.

We invite you to join us in Taipei to hear from industry leaders, discover new innovating pioneers, recognise many individual accomplishments and continue to build global networks collaborating towards improving healthcare and patient safety worldwide.

## Why attend?

Be part of three days packed with insight, inspiration and networking opportunities.

The International Forum is jointly organised by the Institute for Healthcare Improvement (IHI) and BMJ. The ambition of both organisations is to improve healthcare and outcomes for patients and communities. Don't miss the chance to be part of this dynamic gathering of healthcare improvers from around the world.

- Learn how to achieve organisational and cultural transformation from industry leaders
- Share experiences with like-minded colleagues from across the world to get a different perspective on the challenges and opportunities facing your organisation
- Take home practical tips and innovations to make a real difference to patient care
- Discuss key global concerns in quality improvement and work on creating solutions
- Embrace fresh ideas
- Help in transforming outcomes for patients in your communities
- Recognise the accomplishments of your colleagues and showcase your own

**"The best experience I've had at any conference I've attended. I learned so much that I was able to take back to my workplace"**



### Book your place online

With our special fees for groups of five and more, you and your colleagues can make even more savings when booking as a group.

You can book to attend three days (pre-day plus two-day main conference) or two days only (two-day main conference).

Discounts are available for students and teachers and there are also special rates for low income countries.

All bookings are made online: [internationalforum.bmj.com/taipei/fees](https://internationalforum.bmj.com/taipei/fees)

**Save with  
our Early Bird  
rates**  
until 24 July 2019

## Programme Overview

In Taipei we will be looking at how through innovative projects, collaborative working and a passion for change we can transform outcomes for patients and their communities. The programme will explore the biggest issues healthcare is facing today and prepare you for the ones to anticipate tomorrow.



### Wednesday | 18 September 2019

During our popular pre-day, we offer a range of special half-day and full-day interactive activities and workshops, including:

- A choice of Experience Days (excursions)
- A choice of courses
- The International Science and Research Symposium

### Thursday-Friday | 19-20 September 2019

The two-day main conference features four keynote presentations and over 80 international speakers delivering more than 40 sessions divided across 5 streams. There will also be a full Exhibition Hall, poster displays, breakfast and lunchtime sessions and many opportunities for networking, including an evening networking event.

**See the full programme on pages 9-10 or visit:**

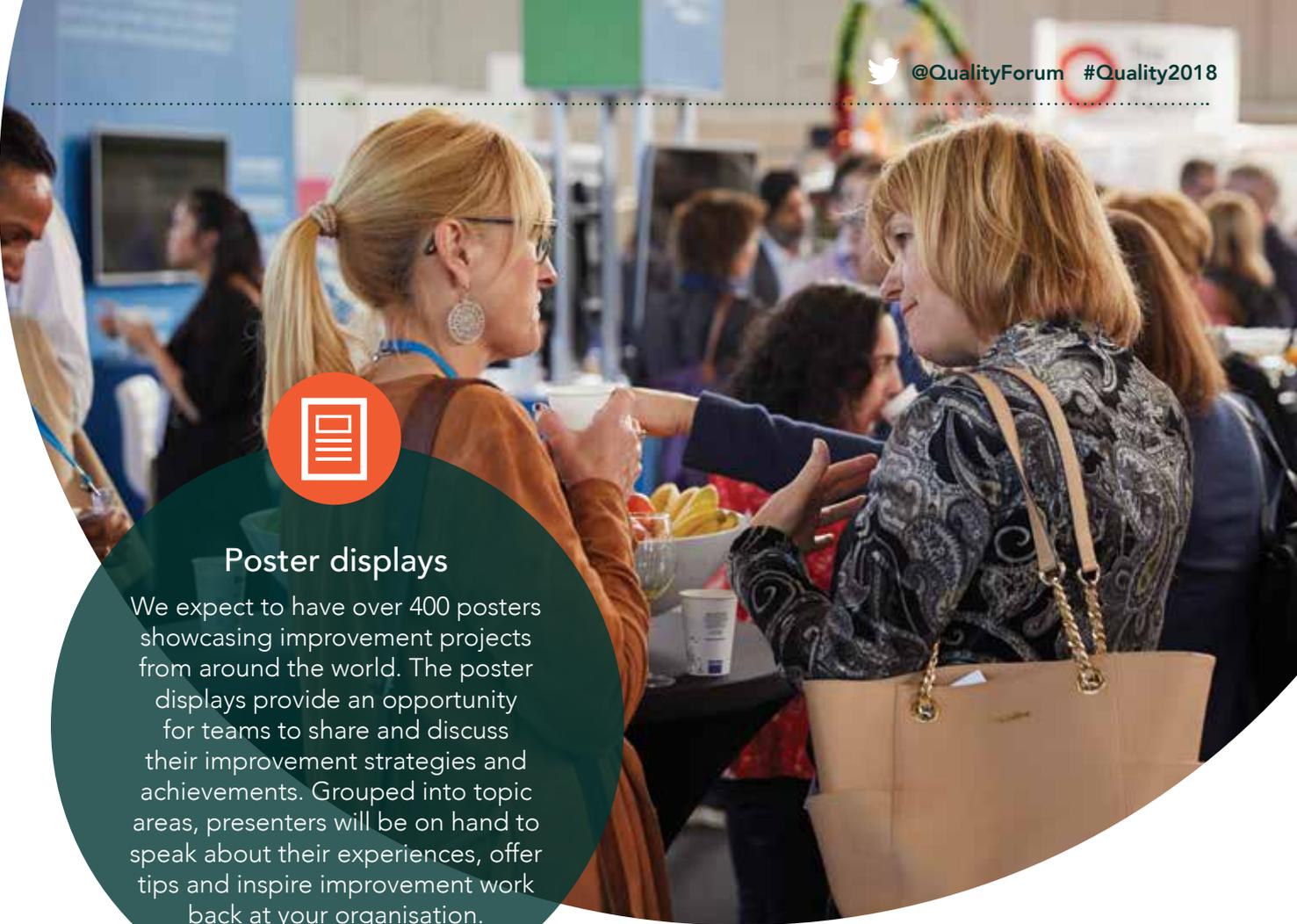
**[internationalforum.bmj.com/taipei/view-programme](http://internationalforum.bmj.com/taipei/view-programme)**

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### Evening Networking

Our evening social event gives you the opportunity to unwind with colleagues and make new connections.



### Poster displays

We expect to have over 400 posters showcasing improvement projects from around the world. The poster displays provide an opportunity for teams to share and discuss their improvement strategies and achievements. Grouped into topic areas, presenters will be on hand to speak about their experiences, offer tips and inspire improvement work back at your organisation.

### Programme highlights include

- Skills-based training workshops with internationally renowned experts in quality improvement
- Keynotes from influential figures in the quality improvement landscape as well as perspectives from other industries
- Over 40 sessions (lectures and workshops)
- More than 80 speakers from across the world

### Programme Streams

Building Capability and Leadership

Person and Family-Centred Care

Population and Public Health

Quality, Cost, Value

Safety

### Key learning points

There are plenty of interactive learning opportunities and space at the International Forum to discuss the challenges you are facing. We expect that every delegate will take something different out of their experience, but some of the key questions we will be asking include:

- How can we take advantage of technological advancements for the improvement of patient care: from the role of Artificial Intelligence in Healthcare to utilising Cloud and EMR systems?
- How to achieve joy in work and create a positive work environment that empowers and ensures commitment to the delivery of high quality care?
- What methods of improving flow and system design can we utilise to prepare for an ageing population?
- What transforming systems there are that accommodate co-design, co-production and co-creation with patients?
- How do we ensure the public has access to safe, reliable healthcare information in the era of fake news?
- What are the challenges and benefits of global accreditation frameworks?

## Key Speakers

At the International Forum, we have built a strong reputation for bringing together leading experts from around the world to share their expertise and vision. Join us in Taipei to hear from the best in quality improvement, including must-hear keynote speakers.

**More keynotes to be announced.**



### **Donald M. Berwick**

MD, MPP, President Emeritus and Senior Fellow, Institute for Healthcare Improvement; Former Administrator, Centers for Medicare and Medicaid Services; USA



### **Derek Feeley**

CEO, President, Institute for Healthcare Improvement; USA

# Conference Pre-Day Programme

## Half and full-day interactive sessions

09:00-12:30

- M1** International Improvement Science Symposium
- M2** Session to be announced
- M3** Session to be announced

13:30-17:00

- M4** Session to be announced
- M5** Fun in Learning Measurement for Improvement
- M6** Session to be announced

### Streams for 2019

Building Capability and Leadership

Person and Family-Centred Care

Population and Public Health

Quality, Cost, Value

Safety

## Full-day off-site experience days

All experience days run from 09:00 until 17:00.

**X1**

### Experience Day 1:

Innovation in healthcare (National Taiwan University Hospital)

The National Taiwan University Hospital was founded in 1895. It is a national, public, university based teaching hospital and tertiary medical centre located in Northern Taiwan. The main hospital contains 2400 beds and 6500 staff members, and in addition to the main site there are five additional branch hospitals.

The day will consist of presentations providing an overview of the hospital, insight into quality management and AI/technical innovations. It will also offer participants the opportunity to visit the cardiovascular department, children's hospital and medical education department. Finally, the day will conclude with a session to reflect and share learning with delegates.

**X2**

### Experience Day 2:

Shape the Future: Innovative Revolution of Medical Education for Healthcare Quality and Safety (Taipei Veterans General Hospital)

Taipei Veterans General Hospital (TVGH) is a national medical center and teaching hospital that provides high quality healthcare and a medical training programme. For continuous improvement in quality and patient safety, TVGH utilises High-fidelity simulation, XR (AR, VR, MR) and Clinical Innovation Center (CiC) to support the revolution of medical education.

The visit to TVGH will take you into a fantastic virtual reality simulation center and a Clinical Innovation Center of the organisation, where participants will learn how TVGH teams deliver their innovative high-tech training across a complex system. Participants will get the opportunity to meet some of the leaders and experts in quality improvement and also hear about some of the projects in action, all presented by front line staff who have worked on the initiatives. The participants will also be invited to join the stream sessions and experience the XR-based training and in situ simulation.

**X3**

### Experience Day 3:

Offering excellence in humanised care through technology (Chang Gung Memorial Hospital, Linkou)

Chang Gung Memorial Hospital (CGMH) is the largest comprehensive healthcare provider in Taiwan, with a total of 10,050 acute care beds and 7.5 million outpatient visits each year. CGMH Linkou is one of Taiwan's most prestigious medical centres, and trains over 1,600 physicians from over 75 countries to date.

The visit to CGMH will be provided in three parts:

1. The proton and radiation therapy center: There are 4 proton treatment rooms with high-technology medical equipment. Proton therapy can reduce a lot of damage to surrounding healthy tissues compared with conventional X-ray radiotherapy. It can provide effective tumor control with high dose while reducing the side effects and improving the quality of life for patients during the treatment.
2. The department of laboratory medicine: It provides around 700 clinical tests and receives around 11,000 specimens per day. At the Phlebotomy station, the outpatients checked in through the automatic registration system to trigger the automated tube labeling machine to prepare all the blood tubes with barcode labels. All specimens going through the orbital system can be tracked for their processing status.
3. Chang Gung Health and Culture Village (CGV): It provides 24-hour security service and emergency response for safe living. Residents maintain healthy lifestyles by participating in lectures and events in health.



X4

**Experience Day 4:**

Quality Improvement in Traditional Chinese Medicine (Ko Da Pharmaceutical and Taipei City Hospital, Linsen Chinese Medicine and Kunming Branch)

Traditional Chinese Medicine (TCM) is an established part of the healthcare system in Taiwan, funded by the government and covered by the National Insurance system for patients to access. In the 10 years following the introduction of the National Insurance system, it was estimated around 60% of patients accessed TCM at some point.

The visit will provide an overview of how patients access different services throughout their treatment journey and consider how that affects the delivery of person-centered care. It will also provide participants an opportunity to consider how quality improvement methods from TCM could be applied to Western medicine.

X5

**Experience Day 5:**

Long term care and social support (Mackay Memorial Hospital and Suang-Lien Elderly Centre)

**Mackay Memorial Hospital** was established in 1880 and now has four branches across Taiwan. As well as premium medical services, the hospitals also focus on long term care services for patients in their communities; from day care through to hospice and palliative services.

**Suang-Lien Elderly Centre** was established by Suang-Lien Presbyterian church in response to the rapidly growing older population in Taiwan. The centre was built in 2000, and provides facilities such as a church, dining halls, libraries, classrooms and rehabilitation support in a people-centered environment where residents are encouraged to be responsible for their own community.

By participating in this route, participants will learn about the long-term care services of Taiwan, including government policy planning, hospital operations and the role of the care centers.

X6

**Experience Day 6:**

Lessons from Aviation Safety and High Speed Rail

**Part One:** Occurrence investigation and transportation safety (Aviation Safety Council)

The Aviation Safety Council (ASC) is an independent aviation occurrence investigation agency in charge of all civil, government-owned and ultralight aircraft accident/serious incident investigations in Taiwan. The sole objective of the investigation is to prevent recurrence of similar occurrences. However, the purpose of these investigations is not to apportion blame or liability.

The visit to ASC will give participants an opportunity to learn some tools and techniques used in aviation occurrence investigation, including different kinds of black boxes and aerial photography technologies. The participant will also meet experienced aviation safety investigators and discuss some major aviation accident investigations or safety issues concerned from a different perspective.

During the morning programme participants will learn:

- The latest investigation techniques and methodology in aviation occurrence investigation.
- How occurrence investigation is linked with the whole safety management system.
- How the Voluntary Aviation Safety Reporting System works in Taiwan.

**Part Two:** Occurrence investigation and transportation safety-Taiwan High Speed Rail (THSR)

Taiwan High Speed Rail (THSR), a total route length of 350 km, 12 stations, and 4 depots, is the world's largest Build-Operate-Transfer project, as well as one of the safest and most punctual high-speed rail systems worldwide. Since the service commenced on January 2007, THSR has maintained zero-accident record and annual punctuality rate above 99%. In 2018, the average daily ridership volume reached a historical high of 175,000 passengers.

During the afternoon programme, participants will learn how THSR uses facilities such as a Smart Passenger Service and an Intelligent Transport Management System to maximise efficiency, safety and quality of experience for its passengers.

# Conference Programme

## Thursday | 19 September

8:00	<b>EN1: MEDICAL MISSIONS, WHEN HUMANITY SLEEP, HUMANS DIE AND EARTH SINKS DEEP</b>		<b>EN2: TAI CHI PRINCIPLES FOR HEALTHCARE IMPROVEMENT</b>		<b>EN3: SOCIAL MEDIA? HOW TO "TOUCH" YOUR AUDIENCE WITH THE QUALITY IMPROVEMENT PROGRAM</b>	
8:30						
9:00	OPENING CEREMONY					
9:30	<b>Keynote 1: DEREK FEELEY</b> <b>Derek Feeley</b> , CEO and President, IHI; USA Additional keynote speaker to be announced.					
10:00						
10:30	Morning refreshments					
11:00	<b>A1: HUMAN FACTORS: HOW TO CONNECT HUMANS WITH SYSTEMS AND PROCESSES FOR BETTER CULTURE AND BETTER PERFORMANCE</b>	<b>A2: OPTIMISING FLOW IN AN AGING POPULATION</b> <b>Part A:</b> Seamless Discharge Plan: From Acute Care to Community <b>Part B:</b> Teamwork with "Esther's" best in mind	<b>A3: QUALITY IMPROVEMENT IN INFECTIOUS DISEASE CONTROL</b> <b>Part A:</b> Fighting against hepatitis B and C from clinical to population fronts: Lessons from Taiwan <b>Part B:</b> To be announced	<b>A4:</b> Session to be announced	<b>A5:</b> Session to be announced	
11:30						
12:00						
12:30	Lunch					
13:00						
13:30	<b>B1: MEDICATION SAFETY THROUGH DIGITAL INNOVATION</b> <b>Part A:</b> Use of Information Technology and cloud medication history to improved medication safety <b>Part B:</b> Using a population-wide healthcare database to capture drug-related serious adverse events	<b>B2: REDUCING OVERTESTING AND INCREASING VALUE</b> <b>Part A:</b> Overtesting and its safety risk for patients in Japan <b>Part B:</b> Deprescribing safely in acute and aged medicine	<b>B3:</b> Session to be announced	<b>B4:</b> Session to be announced	<b>B5:</b> Session to be announced	
14:00						
14:30						
15:00	Afternoon Refreshments					
15:30	<b>C1: FROM DIAGNOSE AND TREATMENT TO PREDICT AND PREVENT – HOW CO-DESIGN WORK HELPS TO TRANSFORM A SYSTEM</b>	<b>C2: TRAIN THE TRAINER AND TAKING CHARGE</b> <b>Part A:</b> Train the Trainers: Examples from the Highly Specialized Surgical Field of Reconstructive Microsurgery <b>Part B:</b> Taking Charge: building leadership skills in informal leaders to enhance safety	<b>C3: ENHANCING PSYCHOLOGICAL SAFETY IN ACADEMIC HEALTH CLUSTER – TEAMSPEAK® PROGRAMME</b>	<b>C4: SCALING DOWN AND SCALING UP</b>	<b>C5:</b> Session to be announced	
16:00						
16:30	<b>Keynote 2:</b> To be announced					
17:00						

# Friday | 20 September

8:00	<b>BR1: GETTING YOUR QI WORK PUBLISHED</b> Hosted by BMJ 		<b>BR2: BEHAVIOUR OF SAFETY</b> Hosted by BMJ 		
8:30					
9:00	OPENING ANNOUNCEMENTS				
9:30	<b>Keynote 3: DONALD M. BERWICK</b> <b>Donald M. Berwick</b> , MD, MPP, President Emeritus and Senior Fellow, IHI; Former Administrator, Centers for Medicare and Medicaid Services; USA				
10:00					
10:30	Morning refreshments				
11:00	<b>D1: USING LEAN METHODOLOGY FOR EFFICIENT IMPROVEMENT</b> <b>Part A:</b> Adopting Lean in healthcare: an experience of paradigm shift in Taiping Hospital <b>Part B:</b> Use of Big Data to Improve Management of Operating Rooms by e-Streamlining	<b>D2: OPTIMISING GOVERNANCE</b> <b>Part A:</b> Optimising Clinical Quality Governance for Safe Care <b>Part B:</b> Moving from a compliance culture to building high reliability for patient safety <b>Part C:</b> To be announced	<b>D3:</b> Session to be announced	<b>D4: IMPROVING FLOW IN THE CARE CONTINUUM</b> <b>Part A:</b> Integrated Care Initiatives – The Disease-specific Care Certification in Taiwan <b>Part B:</b> Session to be announced	<b>D5: THE SMART HOSPITAL - OPTIMISING PATIENT CARE THROUGH BIG DATA</b> <b>Part A:</b> Khon Kaen Smart Health <b>Part B:</b> Session to be announced
11:30					
12:00					
12:30	Lunch				
13:00					
13:30	<b>E1: RESTORING JOY IN WORK AND PREVENTING BURNOUT: AN IHI FRAMEWORK FOR JOY</b>	<b>E2:</b> Session to be announced	<b>E3: THE DETERMINANTS OF GOOD QUALITY EMERGENCY CARE FOR MENTAL HEALTH PATIENTS</b>	<b>E4: CO-DESIGN, CO-PRODUCTION, CO-CREATION</b> <b>Part A:</b> Session to be announced <b>Part B:</b> Power of connections enabling resilient performance: peer-to-peer interactions of peritoneal dialysis patients	<b>E5:</b> Session to be announced
14:00					
14:30	Afternoon Refreshments				
15:00	<b>F1: DEMYSTIFYING CULTURE: HOW LEADERS CAN INDIVIDUALLY AND COLLECTIVELY IMPROVE CULTURE IN THE REAL WORLD THROUGH DAILY WORK, COURAGE AND RELATIONSHIPS</b>	<b>F2: REVERSE INNOVATION: LEARNING WITH AND LEARNING FROM PARTNERS IN RESOURCE-POOR SETTINGS</b>	<b>F3: LEADING ORGANISATIONAL SPREAD IN IMPROVEMENT</b>	<b>F4: WHAT IS THE LEVEL OF EVIDENCE-BASED CARE DELIVERED TO AUSTRALIAN CHILDREN?</b>	<b>F5: NATIONAL NETWORK FOR END-OF-LIFE CARE IN SWEDEN</b>
15:30					
16:00					
16:30	<b>Keynote 4:</b> To be announced				
17:00					

# List of speakers

**EN1** **Nada Abu Alrub**, General Senior Medical Officer, Royal Prince Alfred Hospital; Australia

**EN2** **Lau Tang Ching**, Vice Dean (Education), Yong Loo Lin School of Medicine, National University of Singapore; Senior Consultant, Division of Rheumatology, University Medicine Cluster, National University Health System; Singapore

**Nguk Lan Pang**, Deputy Group Director, Institute for Patient Safety & Quality, SingHealth Duke-NUS Academic Medical Centre; Chief Risk Officer, KK Women's and Children's Hospital, Singapore; Director, Quality, Safety and Risk Management, KK Women's and Children's Hospital, Singapore; Program Faculty for RCA & Risk Management, Institute for Patient Safety & Quality, SingHealth Duke-NUS Academic Medical Centre, Singapore

**Wong Moh Sim**, Deputy Group Chief Quality Officer, National Healthcare Group; Deputy Chairman, Medical Board; Head and Senior Consultant, Department of Laboratory Medicine, Khoo Teck Puat Hospital, Singapore

**EN3** **Sung-Ching Pan**, Attending physician, National Taiwan University Hospital; Assistant Professor, National Taiwan University; Taiwan

**K1** **Derek Feeley**, CEO and President, IHI; USA

**A1** **Amelia Brooks**, Senior Director, IHI; USA

**Frank Federico**, Vice President, IHI; USA

**Chien Earn Lee**, Chair, Singapore Healthcare Improvement Network (SHINE); Singapore

**A2** **Ming-Yueh Chou**, Director, Division of Geriatric Integrated Care, Center for Geriatrics and Gerontology, Kaohsiung Veterans General Hospital; Taiwan

**Robert Kristiansson**, Chief medical officer, Region Uppsala; Sweden

**A3** **Ding-Shinn Chen**, MD, FAASLD, Distinguished Chair Professor, Department of Internal Medicine, National Taiwan University College of Medicine; Taiwan

**A4** **Speakers to be announced**

**A5** **Speakers to be announced**

**B1** **Francis SekKwong Poon**, Chief, Section of Clinical Informatics, Patient quality department, Taichung Veterans General Hospital; Taiwan

**Bernard Cheung**, Professor in Cardiovascular Therapeutics, Sun Chieh Yeh Heart Foundation; Hong Kong

**B2** **Masaru Kurihara**, Department of Internal Medicine, Urasoe General Hospital, Okinawa; Japan

**Kylie Hall**, Nurse Unit Manager, Eastern Health; Australia

**Vikas Wadhwa**, Clinical Director of Integrated Services, Eastern Health; Australia

**B3** **Speakers to be announced**

**B4** **Speakers to be announced**

**B5** **Speakers to be announced**

**C1** **Göran Henriks**, Chief Executive of Learning & Innovation, Jönköping County Council; Sweden

**Anette Nilsson**, Improvement strategist, Region Jönköping County; Sweden

**C2** **Fu-Chan Wei**, Distinguished Chair Professor, Director of international Microsurgical Fellowship and Visiting Scholarship, Department of Plastic Surgery, Chang Gung Memorial Hospital, Director of International Program for Master Degree of Science in Reconstructive Microsurgery, Chang Gung University Medical College, Taipei; Taiwan

**Marianne Ng**, Program Manager, University Health Network; Canada

**Sandra Li-James**, Director of Professional Practice, University Health Network, Toronto Western Hospital; Canada

**C3** **Kok Hian Tan**, Group Director & Senior Associate Dean, Institute for Patient Safety & Quality, SingHealth Duke-NUS Academic Medical Centre; Campus Director of Patient Safety & Clinical Quality, KK Women's and Children's Hospital; Singapore

**Nguk Lan Pang**, Deputy Group Director, Institute for Patient Safety & Quality, SingHealth Duke-NUS Academic Medical Centre; Chief Risk Officer, Director, Quality, Safety and Risk Management, KK Women's and Children's Hospital; Program Faculty for RCA & Risk Management, Institute for Patient Safety & Quality, SingHealth Duke-NUS Academic Medical Centre; Singapore

**C4** **Helen Bevan**, Chief Transformation Officer, NHS Horizons; England

**C5** **Speakers to be announced**

**K2** **Speakers to be announced**

**BR1** **Cat Chatfield**, Quality Improvement Editor, The BMJ; England

**BR2** **Amelia Brooks**, Senior Director, IHI; USA  
**Derek Feeley**, CEO, President, IHI; USA  
**Frank Federico**, Vice President Senior Safety Expert, IHI; USA  
**Jessica Perlo**, Director, IHI; USA

**K3** **Donald M. Berwick**, MD, MPP, President Emeritus and Senior Fellow, Institute for Healthcare Improvement; Former Administrator, Centers for Medicare and Medicaid Services; USA

**D1** **Wai Mun Chung**, Emergency Physician, Taiping Hospital, Perak; Malaysia  
**Tsung-Hung Chang**, Deputy Superintendent, Taichung Veterans General Hospital; Taiwan

**D2** **Sharon Kletchko**, Quality Risk & Clinical Governance Director Lakes District Health Board; New Zealand  
**Bernadette Eather**, National Manager Clinical Quality and Patient Safety, Ramsay Health Care; Australia

**D3** **Speakers to be announced**

**D4** **Pa-Chun Wang**, CEO, Joint Commission of Taiwan; Taiwan

**D5** **Cholatip Phongskul**, Associate Dean for Information Technology, Faculty of Medicine, Khon Kaen University; Thailand

**E1** **Derek Feeley**, CEO and President, IHI; USA  
**Jessica Perlo**, MPH, Director, IHI; USA

**E2** **Speakers to be announced**

**E3** **Anna Moore**, Senior Research Fellow, Child Psychiatry, Anna Freud National Centre for Children & Families, Honorary Senior Lecturer, UCL, Higher Trainee Cambridge & Peterborough NHS Foundation Trust; England

**E4** **Harumi Kitamura**, Assistant Professor, Department of Clinical Quality Management, Osaka University Hospital; Japan

**E5** **Speakers to be announced**

**F1** **Amelia Brooks**, Senior Director, IHI; USA  
**Derek Feeley**, President and CEO, IHI; USA

**F2** **Nick Bass**, Director of Global Health, East London NHS Foundation Trust, London; England

**F3** **Chien Earn Lee**, Chair, Singapore Healthcare Improvement Network (SHINe); Singapore

**F4** **Peter Hibbert**, Program Manager, Australian Institute of Health Innovation (AIHI), Macquarie University; Australia

**F5** **Greger Fransson**, MD Manager of Swedish National Palliative Register; Sweden

**K4** **Speakers to be announced**

# Registration

To register for the International Forum Taipei 2019 please visit:  
[internationalforum.bmj.com/taipei/fees](http://internationalforum.bmj.com/taipei/fees)

Individual delegate fees	Days at the Forum	Early Bird Rate	Standard Rates (from 10 July 2018)
Early Bird rates are available until 24 July 2019 - save up to <b>US\$155</b>	3 days (Wed-Fri) incl. a Pre-day course	<b>US\$1,425</b>	<b>US\$1,580</b>
	2 days (Tues-Wed)	<b>US\$895</b>	<b>US\$1,050</b>

Group delegate fees	Group Size	Days at Forum	Early Bird Rate (until 24 July 2019)	Standard Group Rates (from 25 July 2019)
Save up to <b>15%</b> on individual delegate rates and accelerate the learning of your team	5-20 delegates (10% discount)	3 days (Mon-Wed)	<b>US\$1,336</b>	<b>US\$1,475</b>
	21-50 delegates (15% discount)	3 days (Mon-Wed)	<b>US\$1,291</b>	<b>US\$1,423</b>
	5-20 delegates (10% discount)	2 days (Tues-Wed)	<b>US\$806</b>	<b>US\$945</b>
	21-50 delegates (15% discount)	2 days (Tues-Wed)	<b>US\$761</b>	<b>US\$893</b>

\*Early Bird Group Rates are available until 24 July 2019 and are per delegate. Rates are available when individuals from the same organisation register at the same time. Discounts are available for 2 or 3 day packages only.

## Bespoke packages

For groups of over 50 delegates, please contact Warren Lee, Manager, Strategic Partnerships and Alliances, to find out about bespoke pricing and additional benefits.

**E** [wlee@bmj.com](mailto:wlee@bmj.com) **T** +44 (0)20 7383 6864

## Scholarships and special discounts

The International Forum is pleased to offer a limited amount of scholarships and special discounts for students, teachers and delegates from Lower Middle and Low Income countries.

For more information on registering please visit

[internationalforum.com/taipei/fees](http://internationalforum.com/taipei/fees) or contact us at [events@bmj.com](mailto:events@bmj.com).

## Sponsorship and Exhibition Opportunities

If your organisation would like to connect with global leaders in healthcare, this is your opportunity to engage with around 1,200 of the most prominent figures driving healthcare improvement.

### Exhibition Space

Exhibiting gives you the perfect medium to speak to this hard to reach audience, build up your network of senior contacts and make the right connections for the future.

**3m x 3m  
Shell scheme**  
US\$5,200

**3m x 3m  
Space only**  
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**Premier  
exhibition stand**  
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Aloha McBride, EY

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of clients are happy with the quality of our audience

**86%**

of exhibitors made key connections that may lead to future sales

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For further information please contact:



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# Partner Organisations

## Acknowledgements

We are proud to work with our long-standing and new partners to develop and present the International Forum in Taipei in 2019, our fifth annual event in the Asia Pacific region.

Our partner organisations bring a broad range of experiences from all areas of healthcare ensuring that the programme is relevant and meets the learning needs of our delegates. We are thankful for their generous support.

We would also like to acknowledge and thank our Taipei Experience Day hosts for sharing their time and knowledge with us and especially with our delegates.

## Strategic Partner:



## Supporting Partners:



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our partners

Interested in being a partner, getting special rates or hosting International Forum?

**Warren Lee**

Manager, Strategic Partnerships and Alliances

**Tel:** +442073836864

**Email:** wlee@bmj.com

## International Forum on Quality and Safety in Healthcare

Inspiring innovation and improvement in healthcare since 1996.

[internationalforum.bmj.com](http://internationalforum.bmj.com)

### Upcoming events:

International Forum on Quality and Safety in Healthcare

**28-30 April 2020 | Copenhagen**

**June 2020 | New Delhi**

**30 September - 2 October 2020 | Sydney**

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