



Continuous Learning in Healthcare Delivery in The Netherlands

Regional oncology networks, outcome data and active learning at the clinical and organizational level

An interactive pre-day program on May 2nd, 2018, RAI Amsterdam, part of the International Forum on Quality and Safety in Healthcare

In this full day course, leading healthcare professionals and experts will explore key approaches for improving healthcare delivery in in The Netherlands, looking at multidisciplinary oncology teams, regional networks and national collaborations.

The programme includes keynote presentations followed by interactive working sessions where you can consider how the learning points can be transferred into your own organisation. The sessions will cover inspirational new ways of working, improvements to current systems and lessons learned from previous challenges. Be part of a vivid programme on creating and organising good cancer health care delivery in the Netherlands.

Participants will learn:

- How to go beyond Evidence Based Practice for meeting individual patients needs
- How health professionals work in teams to improve care for oncology patients and how to use routinely collected data to do so
- How hospitals collaborate in regional networks to overcome quality challenges
- How to use patient data on different levels (patient, team, organization, national) in healthcare
- To think in a new way and to ask new questions, to yourselves, to the patient, and to your co workers

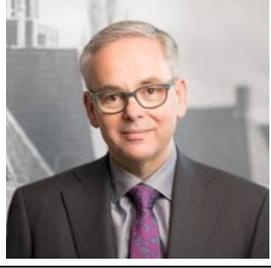
This interactive session is **M2** in the Wednesday program of the International Forum on Quality and Safety in Healthcare 2–4 May 2018 in Amsterdam.

Chair: **Prof. Ernst Kuipers** MD, PhD, gastroenterologist CEO Erasmus MC Rotterdam, Chair of the Dutch Taskforce Oncology

Keynote speakers: **Michel Wouters** MD, PhD, surgeon, chair of SONCOS and **Cora Vegter** RN, chair of Dutch oncology nurses; **Prof. Hans Nijman** MD, PhD, gynaecologist-oncologist, chair of the national program of regional oncology networks; **Prof. Erik Heineman** MD, PhD, surgeon and **Prof. Hester Vermeulen** RN, PhD; **Prof. Kees Ahaus** PhD, healthcare management.

Organising committee: **Ineke Middelveldt** MSc / **Hans Nijman** MD, PhD (University Medical Centre Groningen Cancer Centre); **Conny Moons** RN (Dutch Nurses Association), **Michel Wouters** MD, PhD (SONCOS), **Nico van Weert** PhD (NFU-consortium Quality of Care)

Doors 9.30 AM; Opening 10.00 AM; End 4 PM. Lunch included.

	Title	Subject
	<p>Welcome and introduction by the symposium chair</p> <p>Prof. Ernst Kuipers MD, PhD, gastroenterologist, CEO Erasmus MC Rotterdam, Chair of the Dutch Taskforce Oncology</p>	The Netherlands HC System; relevancy of HC improvement; introduction to the programme for the day
Keynote sessions		
 	<p>Recent history of quality of care insights, guidelines and registrations in Dutch oncology</p> <p>Michel Wouters MD, PhD, surgeon, chair of SONCOS (AvL), Cora Vegter BN, chair of Dutch oncology nurses</p>	Development in SONCOS guidelines. Necessity of norms for volume and specialisation in surgery, medicine and nursing to gain quality. Developing roles for nursing and medical professions. Where we stand and where we come from.
	<p>Regional oncology networks as an organizational response to new challenges in quality</p> <p>Prof. Hans Nijman MD, PhD, gynaecologist-oncologist, Chair of the national program 'To regional oncology networks'</p>	Development of comprehensive cancer networks in the Netherlands: ambition, working mechanisms, challenges and conditions. How does it improve quality?
The patient journey		An interactive exploration
	<p>The patient journey in a regional oncology network</p> <p>Aart van Bochove MD PhD, medical oncologist NFK, Michel, Cora, Hans, Moderator: Ernst Kuipers</p>	Video of a patient journey. Perspectives from patient, nursing, IT, and general hospital. Three intervals for reflection and interaction with the public.
Perspectives and modules		
	<p>The role of financial incentives for quality improvement</p> <p>Prof. Kees Ahaus, PhD (UMCG)</p>	How can financial incentives hinder or stimulate the improvement of quality of care in regional networks
Q&A and wrap-up by Ernst Kuipers		Q&A

	Lunch	
	<p>Opening of the afternoon session by the Chair</p> <p>Conny Moons BN, Dutch Nurses Association V&VN</p>	
Learning and quality improvement		
 	<p>Eco instead of Ego (Inter-)professional learning as a mission</p> <p>Prof. Erik Heineman MD, PhD, surgeon, Prof. Hester Vermeulen RN, PhD</p>	<p>What does it take to be part of a learning healthcare delivery team? Skills, culture... Learning in teams and organisations – how are HC professionals making a success out of it?</p>
	<p>PROM-learning: Finding the right treatment option for an individual patient</p> <p>Linetta Koppert MD, PhD, surgeon (Erasmus MC)</p>	<p>The use of Patient Reported Outcome Measures in patient visits; shared decision making in young breast cancer patients</p>
	<p>Model-based learning to improve outcome of radiotherapy</p> <p>Prof. Hans Langendijk MD, PhD, radiation-oncologist (UMCG)</p>	<p>Rapid Learning Health Care system for Radiotherapy, UMC Groningen</p>
	<p>Data-based learning for guideline improvement</p> <p>Pieter Tanis MD, PhD (AMC)</p>	<p>Adding new insights to conventional clinical research by national auditing in colorectal cancer care</p>
	Plenary wrap-up and closing remarks	Wrap-up by the Chair