



International Forum on  
**QUALITY & SAFETY**  
in **HEALTHCARE**  
**BRISBANE**

2024  
6-8 November  
Brisbane Convention  
& Exhibition Centre

# Pushing boundaries

to improve outcomes



Page 04  
Welcome reception



Page 06  
Keynote Speakers



Pages 7-11  
3 day programme



Page 12  
ePoster Hub

# Our Partners

## Invaluable support from around the world

To deliver this International Forum to you, we are grateful to partner with organisations that are at the forefront of quality improvement and work tirelessly to transform health and care services around the world.

Thank you to all our partners for building momentum amongst their expansive networks of improvers as well as for their insight and energy for the development of an exciting and relevant programme this year.



*Invaluable support from around the world*

### Host Strategic Partner



### Strategic Partner



### Supporting Partners



## Improving quality with our partners

Interested in being a partner, getting special rates, participating remotely, or hosting the International Forum in your city?

**Warren Lee**, Manager, Strategic Partnerships and Alliances

**E:** [wlee@bmj.com](mailto:wlee@bmj.com) **T:** +44 (0)203 655 5713

# Welcome

## Hello and welcome to the International Forum on Quality and Safety in Healthcare 2024 in Brisbane!

We love life in Queensland's capital - and we hope you will too. On behalf of the organising committee - the Local Programme Advisory Committee, BMJ Group, and the Institute for Healthcare Improvement (IHI) - we extend a warm welcome to this conference and our vibrant city.

It is a pleasure to see this prestigious conference come to Brisbane for the first time and we look forward to showing off our great city.

Queensland, like many jurisdictions, continues to navigate the evolving landscape of public healthcare and over the past few years pays significant testament to the hard work and dedication of our staff, and the resilience and innovation of Queensland's health system. The demands on our hospitals continue to surge, attributed to a growing and ageing population, patients with increasingly complex health conditions, and workforce challenges.

The Department of Health Queensland provides strategic leadership and direction to the Queensland public health system. The department delivers expert health system governance, statewide clinical health support services, information and communication technologies, health promotion and disease prevention strategies, urgent patient retrieval services, health infrastructure planning and corporate support services for the employment of more than 100,000 Queensland Health staff. As part of an integrated Queensland Health system that supports the delivery of world class health services, the department is committed to partnerships with the 16 Hospital and Health Services (HHSs) across the state, with consumers, clinicians and external providers of health and social services.

This year's International Forum programme is exciting and diverse. We will explore 40 insightful sessions, covering the themes of People, Safety, Leading, Change, and Populations that span the entire spectrum of our healthcare system and represent all areas of Queensland. These projects represent the breadth of our commitment and the depth of our innovative spirit.

I encourage all guests to take advantage of this opportunity to foster partnerships that bridge gaps and create a healthcare system as dynamic and diverse as the community it serves.

My call to action for you all is, as we move through the three days, I urge you to think about how the insights shared here can be woven into your daily practices.



**Dr Helen Brown MB BCh BAO, FRACP, MPhil**  
Deputy Director-General  
Clinical Excellence Queensland

## Contents

4  
Practical Information

6  
Keynote Speakers

7  
Programme | 6 November

8-9  
Programme | 7 November

10-11  
Programme | 8 November

12  
ePoster Hub

14-15  
Floor plan

16-18  
Organisers and Exhibitors



# Practical Information



**Wifi access** Select **BCECLINK** network, no password required.



**Get Connected with our app!** Download the CrowdComms app from the App Store or Google Play. Then simply enter the code **ifbrisbane24** and log in with your email address. Here's what you'll get:

- Live-streamed sessions, including keynotes
- Full access to all ePosters
- The complete programme schedule, networking opportunities, and real-time notifications and reminders



**Your badge** must be worn at all times. It will be scanned outside fully booked sessions to ensure that attendees who have registered in advance for the session are admitted first. You may also choose to have your badge scanned by exhibitors and sponsors. Please ensure you keep your badge with you for the entire International Forum.



## Share your feedback and help us measure our impact



Your insight will help us measure the impact of the International Forum. Leave us feedback for your chance to win one of four Amazon vouchers worth £50 GBP each.

## We are here to help

You can find us at the Registration Desk and throughout the venue (we will be wearing green shirts).

## Welcome reception

Join us for canapés, welcome drinks, and networking.

Meet with our event sponsors, connect with fellow attendees, and take some time to browse our ePoster Hub.



Date: **Thursday 7 November**

Time: **17:00-18:00**

Location: **Great Hall 3&4**



# Let's improve health and health care together

## Ways to engage with IHI Asia Pacific

### Consulting & Implementation Support

IHI's Asia Pacific consulting team partners with organisations to co-design solutions tailored for their specific context and improvement needs, including strategy development, capability building, and system transformation.

### Education

Learn about (and share) best practices and the latest thinking on safety, equity, and system-level improvement from experts and practitioners. Let us assist you in your professional development journey.

### Networks

Participants in IHI networks represent diverse affiliations and a wide range of expertise. They are united in their determination to generate new knowledge, coordinate action, share resources, and leverage their influence and experience. For leaders in Australia and New Zealand, this includes the IHI Leadership Alliance Australia and New Zealand.

Contact us: [APAC@ihi.org](mailto:APAC@ihi.org)



# Keynote Speakers



## Keynote 1

Wednesday 6 November | 10:30-10:40

Opening address



**Michael Walsh**

Director-General, Queensland Health

## Keynote 2

Wednesday 6 November | 15:55-16:40

You're already in a relationship with AI



**Liesl Yearsley**

CEO and Founder, Akin, Australia

## Keynote 3

Thursday 7 November | 09:10-10:30

What matters most and what does it take to lead equity?



**Debbie Sorensen**

Pasifika Medical Association Group of Charitable Companies, New Zealand



**Tanya Hosch**

Executive General Manager of Inclusion and Social Policy, Australian Football League, Australia

## Keynote 4

Thursday 7 November | 16:15-16:50

Pushing boundaries: a journey of innovation and inspiration



**Jana Pittman**

Doctor, athlete and author, Australia

## Keynote 5

Friday 8 November | 09:05-09:50

Health workforce projections: A global call to action



**Simon Kuestenmacher**

Director and Co-Founder, The Demographics Group, Australia

## Keynote 6

Friday 8 November | 15:35-16:05



**Kedar Mate**

President and Chief Executive Officer, Institute for Healthcare Improvement (IHI), USA



# Programme | 6 November



09:00-10:00		<b>Registration</b>	Foyer
10:00-10:10		<b>Welcome to conference</b> <b>Helen Brown</b> Clinical Excellence Queensland	Great Hall 1&2
10:10-10:30		<b>Welcome to Country and Smoking Ceremony</b>	Great Hall 1&2
10:30-10:40	<b>K1</b>	<b>Opening address</b> <b>Format:</b> Presentation <b>Michael Walsh</b> Director-General, Queensland Health, Australia	Great Hall 1&2
10:40-11:00		<b>Morning Refreshments</b>	
11:00-12:30	<b>W1</b>	<b>Leading successful teams (Part 1)</b> <b>Format:</b> Workshop <b>Bernie Harrison</b> ACHS, Australia <b>Katie Robinson</b> ACHS, Australia	Room P1
11:00-12:30	<b>W2</b>	<b>How will we know that change is an improvement? The Model for Improvement and Understanding Variation (Part 1)</b> <b>Format:</b> Workshop <b>Lloyd Provost</b> Associates in Process Improvement and IHI, USA <b>Alison Starr</b> Institute for Healthcare Improvement (IHI), Asia Pacific <b>Ed Robertson</b> Institute for Healthcare Improvement (IHI), Asia Pacific	Room M1&M2
12:00-15:00	<b>X1</b>	<b>Gold Coast University Hospital</b> <b>Format:</b> Site visit	Off-site
12:00-15:00	<b>X2</b>	<b>Code Green – Queensland Children’s Hospital Sustainable health care program, for people and our planet</b> <b>Format:</b> Site visit	Off-site
12:00-15:00	<b>X3</b>	<b>Innovation in general practice; using data, co-design and place based responses to improve care</b> <b>Format:</b> Site visit	Off-site
12:00-15:00	<b>X4</b>	<b>Enhancing community wellbeing through Micah Projects Outreach Teams and the Inclusive Health and Wellness Hub</b> <b>Format:</b> Site visit	Off-site
12:00-15:00	<b>X5</b>	<b>Transforming Child and Youth Mental Health Initiatives and Partnerships: Enhancing Wellness</b> <b>Format:</b> Site visit	Off-site
13:30-15:00	<b>W1</b>	<b>Comparative performance an Essential Part of Clinical Governance (Part 2)</b> <b>Format:</b> Workshop <b>Bernie Harrison</b> ACHS, Australia <b>Katie Robinson</b> ACHS, Australia	Room P1
13:30-15:00	<b>W2</b>	<b>How will we know that change is an improvement? The Model for Improvement and Understanding Variation (Part 2)</b> <b>Format:</b> Workshop <b>Lloyd Provost</b> Associates in Process Improvement and IHI, USA <b>Alison Starr</b> Institute for Healthcare Improvement (IHI), Asia Pacific <b>Ed Robertson</b> Institute for Healthcare Improvement (IHI), Asia Pacific	Room M1&M2
13:30-15:00	<b>W3</b>	<b>'You can't ask that!' Partnering with Consumers</b> <b>Format:</b> Workshop <b>Laila Hallam Health</b> Consumer Lead <b>Alison Coughlan</b> Institute for Health Transformation <b>Keith Tracey-Patte</b> Health Consumers Queensland	Room P2
15:00-15:45		<b>Refreshments / free time / meet and greet</b>	
15:55-16:40	<b>K2</b>	<b>You're already in a relationship with AI</b> <b>Format:</b> Presentation <b>Liesl Yearsley</b> Akin, Australia	Great Hall 1&2

# Programme | 7 November

08:00-09:00		<b>Registration and refreshments</b>	Foyer
08:00-09:00		<b>Out in the bush - into nature walk</b>	Off-site
09:00-09:10		<b>Welcome and Introduction</b> <b>Lisa McKenzie</b> Institute for Healthcare Improvement (IHI), Australia	Great Hall 1&2
09:10-10:30	<b>K3</b>	<b>What matters most and what does it take to lead equity?</b> <b>Format:</b> Presentation <b>Debbie Sorensen</b> Pasifika Medical Association Group of Charitable Companies, New Zealand <b>Tanya Hosch</b> Australian Football League, Australia Facilitator: <b>Kedar Mate</b> Institute for Healthcare Improvement (IHI), USA	Great Hall 1&2
10:30-11:00		<b>Morning refreshments</b>	
11:05-12:05	<b>S1</b>	<b>Using workload indicators to enhance early warning systems and prevent extubation failure in NICU</b> <b>Format:</b> Presentation   <b>Stream:</b> Safety <b>Part 1: Using workload capacity indicators to evaluate patient deterioration early warning tools</b> <b>Anton van der Vegt</b> The University of Queensland, Australia <b>Part 2: Strategies to reduce extubation failure in neonatal ICU: a quality improvement approach</b> <b>Triptee Agrawal</b> Institute of Medical Education and Research, India	Great Hall 1&2
11:05-12:05	<b>S2</b>	<b>Bridging the health gap: Community-centered solutions and cultural safety</b> <b>Format:</b> Presentation   <b>Stream:</b> People <b>Part 1: Improving healthcare experiences of Aboriginal and/or Torres Strait Islanders in private hospitals</b> <b>Melinda Jolly</b> St Vincent's Private Hospital Sydney, Australia <b>Part 2: Healthy new communities - equity-based population health approach to improving health outcomes</b> <b>Brooke Hutchison</b> Metro South Hospital and Health Service, Australia <b>Edwin Lubari</b> Metro South Hospital and Health Service, Australia	Room M1&M2
11:05-12:05	<b>S3</b>	<b>Reimagining healthcare through consumer engagement, digital health, and organisational assessment</b> <b>Format:</b> Presentation   <b>Stream:</b> Leading <b>Part 1: Beyond technology: consumers and culture at the heart of digital transformation</b> <b>Belinda Swan</b> Australian Government Department of Health and Aged Care, Australia <b>Harry Lles-Mann</b> Australian Government Department of Health and Aged Care, Australia <b>Part 2: Use of digital intelligence for organisational performance: future of safety &amp; quality assessment</b> <b>Karen Luxford</b> ACHS, Australia	Room P1
11:05-12:05	<b>S4</b>	<b>Whole system quality: Bridging theory and practice for a safer victorian healthcare system</b> <b>Format:</b> Presentation   <b>Stream:</b> Populations <b>Lisa McKenzie</b> Institute for Healthcare Improvement (IHI), Australia <b>Louise McKinlay</b> Safer Care Victoria, Australia <b>Janelle Devereux</b> Safer Care Victoria, Australia	Room P2
12:05-13:05		<b>Lunch break</b>	
13:10-14:40	<b>S5</b>	<b>Shifting from "me" to "WE"</b> <b>Format:</b> Presentation   <b>Stream:</b> Safety <b>Duncan Brown</b> Culture Craft, Australia <b>Robert Styles</b> Prosocial World, Australia	Great Hall 1&2





13:10-14:40	<b>S6</b>	<b>Better together through community engagement and indigenous best practice</b> <b>Format:</b> Presentation   <b>Stream:</b> People <b>Part 1: Deadly feet: a co-design process for the implementation of a multi-disciplinary outreach</b> <b>Jason Jenkins</b> Metro North Hospital and Health Service, Australia <b>Part 2: Growing deadly families – Aboriginal and Torres Strait Islander maternity services strategy</b> <b>Melina Connors</b> Queensland Health, Australia <b>Sonita Guidice</b> Queensland Health, Australia <b>Part 3: The development and implementation of a statewide patient escalation process, 'Ryan's rule'</b> <b>Shaune Gifford</b> Queensland Department of Health, Australia <b>Christian Kennedy</b> Queensland Department of Health, Australia	Room M1&M2
13:10-14:40	<b>S7</b>	<b>Co-design methodology and effective partnerships</b> <b>Format:</b> Presentation   <b>Stream:</b> Change <b>Part 1: Radical inclusion: a clinician-consumer co-design research internship program at redcliffe hospital</b> <b>Fiona Malcolm</b> Purpose Partners, Australia <b>Jacqueline Peet</b> University of the Sunshine Coast, Australia <b>Part 2: Building a winning team - consumers partnering in healthcare organisations</b> <b>Lauren Lawlor</b> Epworth HealthCare, Australia <b>Ian Smith</b> Epworth HealthCare, Australia <b>Part 3: Rehab rx: empowering inpatients through self-administered medication therapy</b> <b>Anna Hendy</b> Surgical Treatment and Rehabilitation Services, Australia	Room P1
13:10-14:40	<b>S8</b>	<b>Enhancing care for improved outcomes</b> <b>Format:</b> Presentation   <b>Stream:</b> Populations <b>Part 1: Quality and Safety for the C-Suite</b> <b>Pareesh Dawda</b> Prestantia Health, Australia <b>Part 2: Essential elements for impactful improvements</b> <b>Lisa McKenzie</b> Institute for Healthcare Improvement (IHI), Australia	Room P2
14:40-15:10	<b>Afternoon refreshments</b>		
15:15-16:15	<b>S9</b>	<b>Understanding variation in data to inform improvement</b> <b>Format:</b> Presentation   <b>Stream:</b> Change <b>Lloyd Provost</b> Associates in Process Improvement and IHI, USA	Great Hall 1&2
15:15-16:15	<b>S10</b>	<b>A new era of patient care: innovative approaches for improved outcomes</b> <b>Format:</b> Presentation   <b>Stream:</b> People <b>Part 1: "Improving VTE prophylaxis - the clot thickens"</b> <b>Stephen Perk</b> Townsville University Hospital, Australia <b>Part 2: More than mLs: consumer engagement in the postpartum haemorrhage collaborative</b> <b>Kaz Redmond</b> Safer Care Victoria, Australia <b>Part 3: More than mLs: consumer engagement in the postpartum haemorrhage collaborative</b> <b>Ruth Cox</b> QEII Jubilee Hospital, Metro South Health, Australia	M1&M2
15:15-16:15	<b>S11</b>	<b>Seeking humanity: a health informed approach to homelessness to drive impactful change</b> <b>Format:</b> Presentation   <b>Stream:</b> Safety <b>Alex Lebret</b> Australia Alliance End Homelessness, Australia <b>Leanne Papas</b> Micah Projects, Australia <b>Daniel Hullick</b> Micah Projects, Australia	Room P1
15:15-16:15	<b>S12</b>	<b>Green Metro North – transition to clean, green, sustainable healthcare</b> <b>Format:</b> Presentation   <b>Stream:</b> Population <b>Kellie Williams</b> Metro North Hospital and Health Service, Australia	Room P2
16:15-16:50	<b>K4</b>	<b>Pushing Boundaries: A Journey of Innovation and Inspiration</b> <b>Format:</b> Presentation <b>Jana Pittman</b> Doctor, Athlete, and Author, Australia	Great Hall 1&2
17:00-18:00	<b>Welcome reception</b>		Great Hall 3&4

# Programme | 8 November

08:00 - 09:00	<b>Registration and refreshments</b>	Foyer
08:00-09:00	<b>Out in the bush - into nature walk</b>	Off-site
09:00-09:05	<b>Welcome and recap</b> <b>Format:</b> Presentation <b>Karen Luxford</b> The Australian Council on Healthcare Standards (ACHS)	Great Hall 1&2
09:05-09:50	<b>K5 Health Workforce Projections: A Global Call to Action</b> <b>Format:</b> Presentation <b>Simon Kuestenmacher</b> The Demographics Group, Australia	Great Hall 1&2
10:00-10:30	<b>H1 Sharing hub: Patient and lived experience</b> <b>Format:</b> Networking	Great Hall 1&2
10:00-10:30	<b>H2 Sharing hub: Primary Health Network</b> <b>Format:</b> Networking	Room M1&M2
10:00-10:30	<b>H3 Sharing hub: Patient flow</b> <b>Format:</b> Networking	Room P1
10:00-10:30	<b>H4 Sharing hub: AI frameworks</b> <b>Format:</b> Networking	Room P2
10:30-11:00	<b>Morning refreshments</b>	
11:05-12:05	<b>S13 Improving patient outcomes through effective patient flow systems</b> <b>Format:</b> Presentation   <b>Stream:</b> People <b>Part 1: Study on patient flow in Queensland's public hospitals</b> <b>Andrew Staib</b> Metro South Health, Australia <b>Justin Boyle</b> CSIRO, Australia <b>Part 2: No! waitlists are not inevitable: sustaining timely access to outpatient services</b> <b>Annie Lewis</b> Eastern Health, Australia	Great Hall 1&2
11:05-12:05	<b>S14 Co-creating the power of consumer experience in quality and safety</b> <b>Format:</b> Presentation   <b>Stream:</b> Safety <b>Amber Williamson</b> Metro South Health, Australia <b>Anna Voloschenko</b> Metro South Health, Australia <b>Jodie Nixon</b> Metro South Health, Australia <b>Ian Clark</b> Metro South Health, Australia <b>Nicola Rogers</b> Metro South Health, Australia <b>Warren Stubbs</b> Metro South Health, Australia	Room M1&M2
11:05-12:05	<b>S15 Tackling the healthcare professional wellbeing crisis: wellbeing for Victorian healthcare workers</b> <b>Format:</b> Presentation   <b>Stream:</b> Leading <b>Briana Baass</b> Safer Care Victoria, Australia	Room P1
11:05-12:05	<b>S16 Empowering teams and accelerating results: A new methodology for healthcare improvement</b> <b>Format:</b> Presentation   <b>Stream:</b> Populations <b>Renee Lim</b> Changineers Australia, Australia <b>Silas Taylor</b> UNSW Sydney, Australia	Room P2
12:05-13:00	<b>Lunch break</b>	
13:05-14:35	<b>S17 Driving change in pre-term and early term birth</b> <b>Format:</b> Presentation   <b>Stream:</b> Safety <b>Part 1: Preventing harmful early birth: The Australian Preterm Birth Prevention National Breakthrough Collaborative</b> <b>John Newnham</b> Australian Preterm Birth Prevention Alliance, Australia <b>Part 2: Driving change to reduce preterm and early term birth</b> <b>Deyna Hopkinson</b> Clinical Excellence Queensland, Australia <b>Part 3: Safer baby bundles in Queensland using a modified breakthrough series collaborative approach</b> <b>Colette McIntyre</b> Clinical Excellence Queensland, Australia <b>Michael Rice</b> Clinical Excellence Queensland, Australia	Great Hall 1&2



13:05-14:35	<b>S18 Meeting patients where they are - innovative approaches to enhance healthcare access</b> <b>Format:</b> Presentation   <b>Stream:</b> People <b>Part 1: Shifting from performance to improvement: creating safer and calmer hospitals in Victoria</b> <b>Stephanie Easthope</b> Institute for Healthcare Improvement (IHI), Australia <b>Part 2: Child and adolescent virtual urgent care service: consumer-centric hospital avoidance approach</b> <b>Benjamin Dsouza</b> Women's and Children's Hospital Network, Australia <b>Part 3: Small tweaks for surgical peaks: quality improvement bundle for surgical infections</b> <b>Bhavesh Patel</b> Queensland Children's Hospital, Australia <b>Melissa Cullen</b> Queensland Children's Hospital, Australia	Room M1&M2
13:05-14:35	<b>S19 Building a sustainable healthcare workforce: collaborative solutions for the future</b> <b>Format:</b> Presentation   <b>Stream:</b> Leading <b>Part 1: Healing healthcare together: rebuilding the workforce and shaping the future of healthcare</b> <b>Anne Marie Hadley</b> NSW Health, Australia <b>Part 2: Know to grow: improvement through self-assessment and learning</b> <b>Paul Eleftheriou</b> Safer Care Victoria, Australia <b>Sarah Fischer</b> Safer Care Victoria, Australia <b>Part 3: Supporting hospitals to implement effective, high quality, value-based genomic care</b> <b>Cate Kelly</b> Melbourne Genomics Health Alliance <b>Clara Gaff</b> Melbourne Genomics Health Alliance	Room P1
13:05-14:35	<b>S20 Digital transformation to enhance healthcare</b> <b>Format:</b> Presentation   <b>Stream:</b> Populations <b>Part 1: Co-designing for impact – a forensic dive into community participatory methods</b> <b>Leslie Arnott</b> Centre for Digital Transformation of Health, Melbourne University, Australia <b>Part 2: Unlocking sustainable co-delivery: the power of transformation improvement cadence</b> <b>Ellie Harvey</b> Monash Health, Australia <b>Part 3: Can 'living' guidelines be made, and if so, will they be used?</b> <b>Peter Hibbert</b> Australian Institute of Health Innovation, Macquarie University, Australia	Room P2
14:35-15:00	<b>Afternoon refreshments</b>	
15:05-15:35	<b>Rapid-fire poster presentations: the finalists</b> <b>Format:</b> Poster Showcase	Great Hall 1&2
15:35-16:05	<b>K6 Format:</b> Presentation <b>Kedar Mate</b> Institute for Healthcare Improvement (IHI), USA	Great Hall 1&2
16:05-16:15	<b>Thank you and poster winners announced</b>	Great Hall 1&2

# ePoster Hub

This year, all of our poster displays are presented digitally as ePosters via the CrowdComms app and on our ePoster screens at the Brisbane Convention and Exhibition Centre's Great Hall 3&4.



## ePoster Stage presentations

Oral poster presentations will take place on our ePoster Stages in Great Hall 3 and 4 on Thursday 7 November and Friday 8 November. These sessions, hosted by our ePoster champions, are open to all attendees and are an opportunity to learn more about the projects on display, start conversations, learn from your peers, and be inspired.



## Rapid fire poster presentations

Friday 8 November | 15:05-15:35 | Great Hall 1&2

The authors of 6 selected ePosters will be asked to present their work to the audience during this rapid fire session. The authors of three of the ePosters will then be selected to present their work at the next International Forum.

**The ePoster Stage presentations run alongside our main programme, here are the timings.**

Thursday 7 November	Friday 8 November
10:30-11:00	10:30-11:00
12:05-13:05	12:05-13:00
14:40-15:10	

# BMJ Open Quality

## The open access companion to BMJ Quality & Safety

**BMJ Open Quality** provides resources for quality improvement projects and publishes research, QI projects and healthcare improvement initiatives.

### Why submit to our journal?

- **Rapid publication:** our fast submission and review process with continuous publication online ensures timely knowledge that is available worldwide
- **Assured quality:** by publishing with us, your research can get instant recognition through the BMJ brand
- **High readership visibility:** easy discoverability and wide dissemination through the open access publishing model

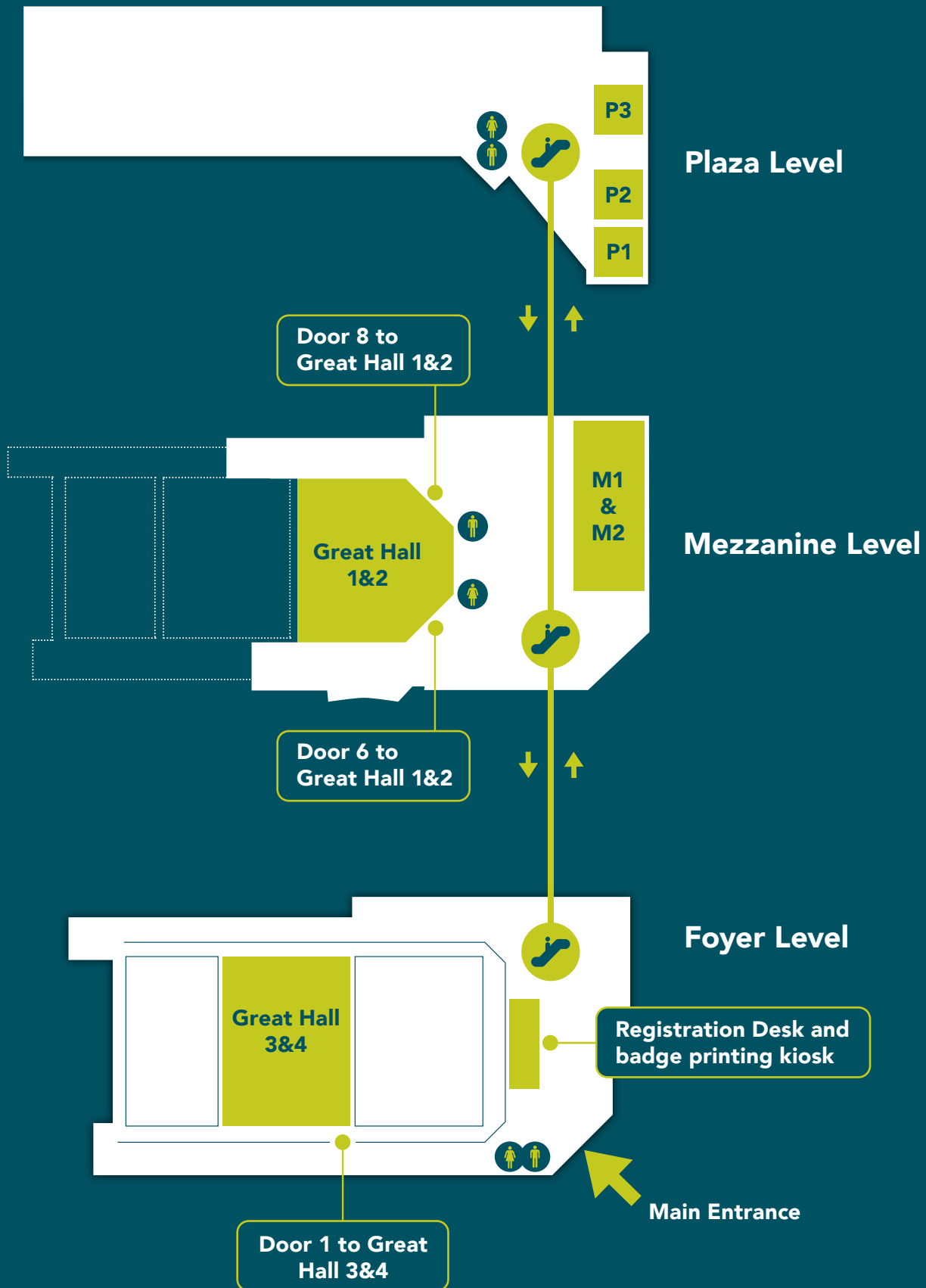


**Submit your work today:**

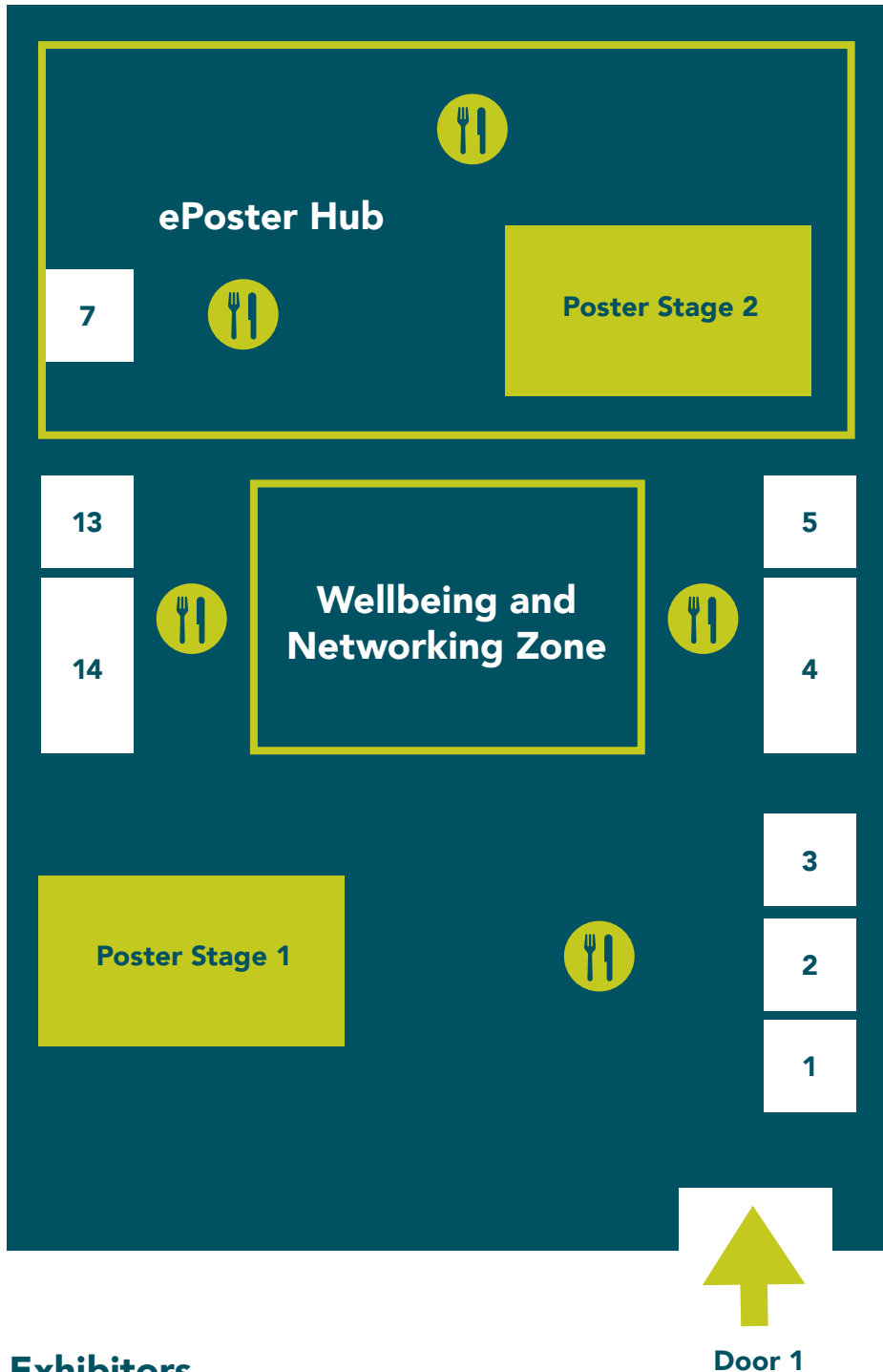
[bmjopenquality.bmj.com](http://bmjopenquality.bmj.com)



# Floor Plan



## Great Hall 3&4 | Foyer Level



### Exhibitors

- |   |                              |
|---|------------------------------|
| <b>1</b> BMJ Group                            | <b>5</b> Opus 5k             |
| <b>2</b> University of Tasmania               | <b>7</b> Fine Life Sri Lanka |
| <b>3</b> Institute for Healthcare Improvement | <b>13</b> Blue Mirror        |
| <b>4</b> Baxter                               | <b>14</b> ACHS               |

# Organisers and Exhibitors

## Organisers

---



### BMJ Group

BMJ Group is a global healthcare knowledge provider with a vision for a healthier world. We promote better scientific evidence and help create better clinical decisions and health systems through three lines of business:

- 1. Publishing and Events:** Influencing health policy and practice and connecting communities through impactful research publications, data tools and event delivery.
- 2. Careers and Learning:** Empowering healthcare professionals worldwide throughout all career stages with exam preparation, interactive learning modules, and job boards.
- 3. Digital health:** Enhancing medical expertise and clinical decision-making by innovating evolving evidence based content and platforms based on the latest research and guidance.

**W:** [bmjgroup.com](http://bmjgroup.com)

**T:** +44 (0)20 7387 4410

**E:** [support@bmj.com](mailto:support@bmj.com)

**X:** [@bmj\\_company](https://twitter.com/bmj_company)



### Institute for Healthcare Improvement (IHI)

For more than 30 years, the Institute for Healthcare Improvement (IHI) has used improvement science to advance and sustain better outcomes in health and health systems across the world.

IHI brings awareness of safety and quality to millions, catalyses learning and the systematic improvement of care, develops solutions to previously intractable challenges, and mobilises health systems, communities, regions, and nations to reduce harm and deaths. IHI collaborates with a growing community to improve the health of individuals and populations. IHI generates optimism, harvests fresh ideas, and supports anyone, anywhere who wants to change health and health care for the better.

**W:** [ihi.org](http://ihi.org)

**T:** +1 617 301 4800

**E:** [info@ihi.org](mailto:info@ihi.org)

**X:** [@TheIHI](https://twitter.com/TheIHI)

## Exhibitors

---



### ACHS

The Australian Council on Healthcare Standards (ACHS) is Australia's leading healthcare assessment and accreditation provider. ACHS is an independent, not-for-profit organisation dedicated to improving quality and inspiring excellence in health care. We accredit organisations according to either government standards, or our own established standards.

**W:** [achs.org.au](https://www.achs.org.au)



### Baxter

For over a century we have remained laser focused on our commitment to saving and sustaining lives, investing in innovation to continually deliver on this mission as the healthcare environment evolves.

From the physician's office to the hospital bedside, from the operating room to the home, we now offer a broad portfolio of innovations that enable care teams to spend more time with their patients, meet safety goals and maximise their resources - all while delivering the best possible outcomes for their patients.

**W:** [hillrom.com.au](https://www.hillrom.com.au)



### Blue Mirror

Blue Mirror is a global leader in AI-powered PPE and Hand Hygiene Training for healthcare. Our mission is to enhance patient and worker safety through scalable, reliable, and fun AI-driven training tools. Our app provides real-time feedback and corrective actions, ensuring a more competent and confident workforce. With a presence in six countries, our customizable solutions meet the needs of healthcare facilities of all sizes. We offer multilingual training tailored to individual staff, transforming infection prevention training while allowing healthcare workers to focus on their clinical roles. Blue Mirror is raising the global standard for PPE and hygiene training.

**W:** [bluemirror.ai](https://www.bluemirror.ai)

**E:** [hello@bluemirror.ai](mailto:hello@bluemirror.ai)



### Health Consumers Queensland

Health Consumers Queensland is the State peak organisation supporting involvement of consumers and carers in the design and delivery of healthcare services to the community. Since 2008, we have worked to enable and empower consumers from diverse communities to partner effectively with the healthcare system to influence and improve better outcomes for all Queenslanders.

**W:** [hcq.org.au](https://www.hcq.org.au)





## Opus 5k

**MARS Audit Software** is a comprehensive quality management system that simplifies data collection, analysis, reporting and actions using AI-powered audit tools. It generates reports, alerts, benchmarks, and workflows, providing secure access from any device.

MARS enables users to collect and validate data directly at the source. **The MARS XChange** fosters collaboration by allowing clients to share audit designs and drive innovation. The **Actions Register** tracks improvements related to compliance and risk mitigation, with automated reminders and deadline management. **Smart Scheduling** ensures collection efforts are driven by real-time risk and results, rather than infrequent timetables that quickly become obsolete. The new **Quality Circles** feature unifies all key functionalities into a single interface, simplifying the entire process from data collection to actionable improvements, reinforcing the PDCA cycle.

### Why choose MARS?

- End-to-end support for form design, data collection, and analysis.
- Seamless workflows triggering real-time actions and follow-ups.
- Single interface with all essential information all in one place.

**MARS makes quality improvements simple, automated, and impactful!**

**W:** [opus5k.com.au](https://opus5k.com.au)

**E:** [info@opus5k.com](mailto:info@opus5k.com)

**X:** [@opus5k](https://twitter.com/opus5k)

UNIVERSITY of  
**TASMANIA**

## University of Tasmania

The University of Tasmania's College of Health and Medicine is a leading institution known for its exceptional expertise in delivering postgraduate health education. With a strong focus on innovation, research, and industry partnerships, the College equips healthcare professionals with the knowledge and skills necessary to excel in their fields. The College values community connections and care for others, evidenced in the number of unique, high quality, postgraduate courses we offer. We aim to make a positive impact, transforming health outcomes through professional education and research and deliver meaningful and sustainable change in workforce capability and system leadership.

**W:** [utas.edu.au](https://utas.edu.au)

**T:** +61 1300 363 864

**E:** [Course.Info@utas.edu.au](mailto:Course.Info@utas.edu.au)









International Forum on  
**QUALITY & SAFETY**  
in **HEALTHCARE**

# Join us in **2025**

**[internationalforum.bmj.com](http://internationalforum.bmj.com)**

