



## **Experience Visit to the Golden Jubilee Hospital 27<sup>th</sup> March 2019**

### **Experience Day 1: Creating the conditions for quality: A Scottish Approach and the Golden Jubilee Foundation Approach to Quality**

#### **Healthcare Improvement Scotland (HIS) – The Improvement Hub (ihub)**

The ihub is part of Healthcare Improvement Scotland and was established in April 2016 to support those delivering health and social care across Scotland to redesign and continuously improve services to ensure they meet the changing needs of people in Scotland.

#### **NHS Education Scotland (NES)**

NHS Education for Scotland is an education and training body and a special health board within NHS Scotland. NES is the national special NHS health board with a responsibility to develop and deliver education and training for those people who work in NHS Scotland.

#### **Golden Jubilee National Hospital (GJNH)**

A national resource for Scotland, the Golden Jubilee National Hospital is part of the Golden Jubilee Foundation Family, which also includes the Golden Jubilee Innovation Centre, Golden Jubilee Conference Hotel and the Golden Jubilee Research Institute.

The Golden Jubilee is home to regional and national heart and lung services, is a major centre for orthopaedics, and is the flagship hospital for reducing waiting times in key elective specialties.

The full programme is on the following page.

08.30	Departure from SECC by coach
09.15	Arrival at Golden Jubilee National Hospital  Welcome and Refreshments
09.30	<p><b><u>Healthcare Improvement Scotland and NHS Education for Scotland</u></b></p> <p>Over the last decade Scotland's commitment to safe effective and person-centred care has been delivered through creating the conditions for quality. HealthCare Improvement Scotland (HIS) and National Education for Scotland (NES) have been central to this approach.</p> <p>Delegates will learn how a focus on method, capability building, and national improvement programmes has resulted in the strategic, integrated and systematic approach to improving quality.</p>
12.15	Lunch
13.00	<p><b><u>Golden Jubilee National Hospital</u></b></p> <p>Delegates will have the choice of two experiences at the Golden Jubilee National hospital. Both sessions will allow delegates access to clinical areas and front line staff.</p> <p><b>Elective care experience</b></p> <p>The Golden Jubilee is one of Europe's largest and best known elective orthopaedic hospitals, it is now carrying out more than 25% of all hip and knee replacements in the country. It is also one of Scotland's largest ophthalmic units, carrying out at least 18-20% of all cataract operations.</p> <p>Our elective experience will allow delegates to see the benefits of high volume surgery highlighting innovative models of care with a focus on enhanced recovery.</p> <p><b>Regional services experience</b></p> <p>The Golden Jubilee is also the home to national and regional heart and lung services. It currently has the best 'door to balloon' time in the UK for patients admitted with a heart attack through a blocked artery.</p> <p>Our regional services experience will allow delegates to find out how we changed patient pathways across the west of Scotland for people with Non-ST-elevation myocardial infarction (NSTEMI). This has resulted in improved outcomes, efficiencies and faster treatment for patients.</p>
15.45	Close
16.00	Return travel to SECC