



International Forum on QUALITY & SAFETY in HEALTHCARE HONG KONG

X3: Town Gas

Towngas Innovation Journey

Established in 1862, The Hong Kong and China Gas Company Limited (Towngas) is Hong Kong's premier public utility and a leading energy supplier. Over the years, Towngas has evolved from a simple gas company to a leader in the energy industry, extending its reach beyond Hong Kong to mainland China.

Our success is largely due to our reputation, which has earned us the trust of over 2 million customers in Hong Kong. We have diversified our business into various sectors, including telecommunications, building services, engineering, and eco-energies.

In 1994, we expanded into mainland China, where we now have over 774 projects across 29 regions. These include smart energy and city-gas projects, water supply, waste utilization, and new energy ventures.

Innovation is at the core of our corporate culture and is integral to our sustainable future. We encourage our staff to think creatively and provide funding for feasible ideas. We also seek innovative technologies globally, particularly in smart energy. This approach has enabled our continuous growth and contribution to a low-carbon future.

13:00/13:15	Departure from TKOH and travel to China Town Gas
14:00-14:45	Introduction to Towngas Innovation Journey
14:45-15:15	Tour to Hall of Innovation & Future Energy
15:15-16:00	Grid Control Center & Customer Service Hotline Centre
16:00	Departure from China Town Gas and travel to HKCEC
16:45	Debrief/discussion session at HKCEC