

X4 | Major Incident Control Centre / HK Sanatorium

Agenda:

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| 09:00 | Depart HKCEC and travel to Hospital Authority Head Office Major Incident Control |
| 09:35 | Arrive at Hospital Authority Head Office Major Incident Control |
| 09:40 | Refreshments |
| 10:00 | Brief introduction of the Hospital Authority Head Office Major Incident Control and the Hospital Authority Emergency Operation Command Centre |
| 10:45 | Case Sharing and System Demonstration |
| 11:30 | Q&A |
| 12:05 | Lunch |
| 13:00/13:15 | Departure from Hospital Authority Head Office Major Incident Control and travel to HK Sanatorium |
| 14:00 | Arrival at the lobby of the Hospital and group photo |
| 14:15 | 7 th floor lecture room, for introduction to <ul style="list-style-type: none"> • HKSH Medical Group • Hong Kong Sanatorium and Hospital • Li Shu Fan Medical Foundation |
| 15:00 | Tea Break |
| 15:20 | Visit to Clinical Centres in small groups |
| 16:00 | Departure from HK Sanatorium and travel to HKCEC |
| 16:30 | Debrief/discussion session at HKCEC |

HA Head Office, Major Incident Control Centre (MICC)

Theme: Experience Visit to Hospital Authority Head Office Major Incident Control Centre and Emergency Operation Command Centre

The Hospital Authority Head Office Major Incident Control Centre (HAHO MICC) serves as the central coordination hub during corporate emergencies and major incidents. It works in close collaboration with MICCs at the Cluster and Hospital levels, as well as relevant Government Departments, to ensure effective communication and coordination during operations. HAHO MICC also plays a crucial role in overseeing and coordinating drills and exercises to test HA's contingency plans, emergency response capabilities and disaster management strategies, as to ensure the relevance and effectiveness of HA's emergency response.

In addition, the HA Emergency Operation Command Center (HAEOC) was established in mid-2022 during the COVID-19 Pandemic to further strengthen the 4Cs of HA-wide incident management: Command, Control, Communication, and Coordination. HAEOC will be activated during major territory-wide incidents to facilitate the efficient mobilization of Cluster resources, such as hospital beds and manpower. It also enables quick strategic decision-making to ensure patients or casualties are directed to the appropriate facilities.

To further enhance HA's response capabilities and proactively prepare for future challenges, HAHO MICC, together with HAEOC, is working closely with the Command Centers of respective HA Hospitals, the Information Technology and Health Informatics Division of HAHO, and other strategic partners of HA to transition towards a data-driven and agile response system.

HK Sanatorium

Hong Kong Sanatorium & Hospital was founded in 1922 by a leading group of Chinese medical practitioners to provide inpatient services to local Chinese patients. It is now a part of HKSH Medical Group which was officially launched in September 2017. Other members of the group are the HKSH Eastern Medical Centre which houses the Proton Therapy Centre, the HKSH Healthcare which runs various outpatient services in HK and the HKSH Cancer Centre. The parent of the Group is the Li Shu Fan Medical Foundation. The foundation supports medical education, medical research and medical charity. Hence, the Medical Group also makes provision in these areas besides providing medical services to patients.