

The International Forum on Quality & Safety in Healthcare
jointly organized by Institute for Healthcare Improvement (IHI) and BMJ Group

Woodlands Health Campus – Vibrant and SMART Campus Tour

Date: 13 August 2025

Time: 11am to 3:15pm

About Woodlands Health (WH)

Officially opened in July 2024, Woodlands Health Campus is the newest integrated healthcare development in Singapore. It features integrated care across pre-hospital, acute, ambulatory and community settings. Delegates will experience how the campus was designed for the community with place-making to promote health and social connection, creating a green, healing and sustainable environment, and foresting innovation and research for “smartness”. As one of the rare large-scale healthcare projects designed and built during the COVID-19 pandemic, this session will also cover key learnings and how designs were revised to meet future pandemics.

Timing	Program	Location
10:30am to 11:00am	Arrival of participants from Suntec City Morning Refreshment	B1 Main Drop Off (for coach arrival)
11:00am to 11:30am	Welcome and Opening Speech by Woodlands Health Chief Operating Officer - Dr. Wong Kirk Chuan Campus Overview <ul style="list-style-type: none"> ▶ Development Journey ▶ Placemaking for Health Creation and Social Connection ▶ Safe and Healing Environment ▶ Environmental Sustainability ▶ Pandemic Resilience ▶ SMART 	Level 6 Medical Centre (Innovation Centre)
11:30am to 12:15pm	Break and Refreshments	Level 6 Medical Centre (Innovation Centre)
12:20pm to 12:40pm	Campus Tour <ul style="list-style-type: none"> ▶ Park Integration ▶ Placemaking ▶ Vibrant Campus Initiatives ▶ Sustainability Efforts ▶ Universal and Active Design 	B1 and L1 Public Spaces Woodlands Healing Garden
2 sessions for each group 12:40pm to 1:50pm 1:50pm to 3:00pm	Breakout Group Tours (70 mins each) - participants can select 2 out of 3 tours (140 mins) Group 1 - Acute and Community Hospital Group 2 - Clinical Support Functions - Pharmacy, Clinical Lab, Food Services Group 3 - Emergency, Operating Theatre and Intensive Care	Campus Wide