



**International Forum on Quality and Safety in Healthcare  
 International Improvement Research Symposium  
 Wednesday 18 September 2019**

09.00-09.10	<b>Welcome and introduction</b> Professor Kuo-Piao Michael Chung, Director, Institute of Health Policy and Management College of Public Health; Taiwan A/Professor Peter Hibbert, Program Manager, Australian Institute of Health Innovation (AIHI); Australia
09.10-09.40	<b>Complexity science: The latest international applied research</b> Professor Jeffrey Braithwaite, Australian Institute of Health Innovation; Australia
09.40-10.10	<b>Quality Improvement activities for hospitals in Taiwan: Trend and potential effects</b> Professor Kuo-Piao Michael Chung, Director, Institute of Health Policy and Management College of Public Health; Taiwan
10.10-10.40	<b>Collaboration and competition for Quality Improvement among hospitals in Taiwan</b> Ms. Shing Liao, Deputy Executive Officer, Joint Commission Taiwan; Taiwan
10.40-11.00	<b>Refreshments</b>
11.00-12.20	<b>Interactive discussion on key improvement and research topics</b> Professor Kuo-Piao Michael Chung, Director, Institute of Health Policy and Management College of Public Health; Taiwan A/Professor Peter Hibbert, Program Manager, Australian Institute of Health Innovation (AIHI); Australia
12.20-12.30	<b>Closing</b>