International Forum on QUALITY & SAFETY in HEALTHCARE UTRECHT

People stream

For Utrecht, we're interested in projects that demonstrate:

1. Co-production in action	We are looking for submissions that describe the method(s) of co-production used in real user-cases, then measuring and understanding the impact of doing co-production well
2. Advancing Equity	We are particularly looking for examples of improvement work that has led to demonstrable improvements to equity for staff, for patients and/or for communities
3. Health and wellbeing of staff	We are particularly looking to hear about scaled / scalable interventions that have been co-produced with staff and are demonstrating clear, sustained benefit. An example Samen leren - Health-Thing
4. Finding human-centred hope for the future	We are looking for ideas for human-centred sessions that are future looking, hopeful, and that attendees can go back to their work and lives and test / prototype / implement. This sub-topic to be led by early career professionals, and co-produced with participants who are attending.
5. Human and tech collaboration	The co-production of humans and technology. Exploring the intersection of human expertise and technological advancements e.g. ● Human-centred design: How can technology be co-designed ● AI and Healthcare; the ethical issues; the interfaces; acceptable standards (eg driverless cars example) ● How can we actively use AI to improve equity, rather than worsen it ● Can technology enable better co-production?
6. Metrics that matter	Getting serious about measurement around people, their experiences and their outcomes.

	i.e. how using a combination of data related to people (workforce) and patient quality can significantly accelerate improvement. How to get this to the top of the agenda of healthcare boards and executives? To include international examples of the consequences of not paying sufficient attention to the lived experience of care and in the workplace.