



# E6 Leading in Difficult Circumstances

When money leads: a recipe for harm in pursuit of the quadruple aim

# Introductions

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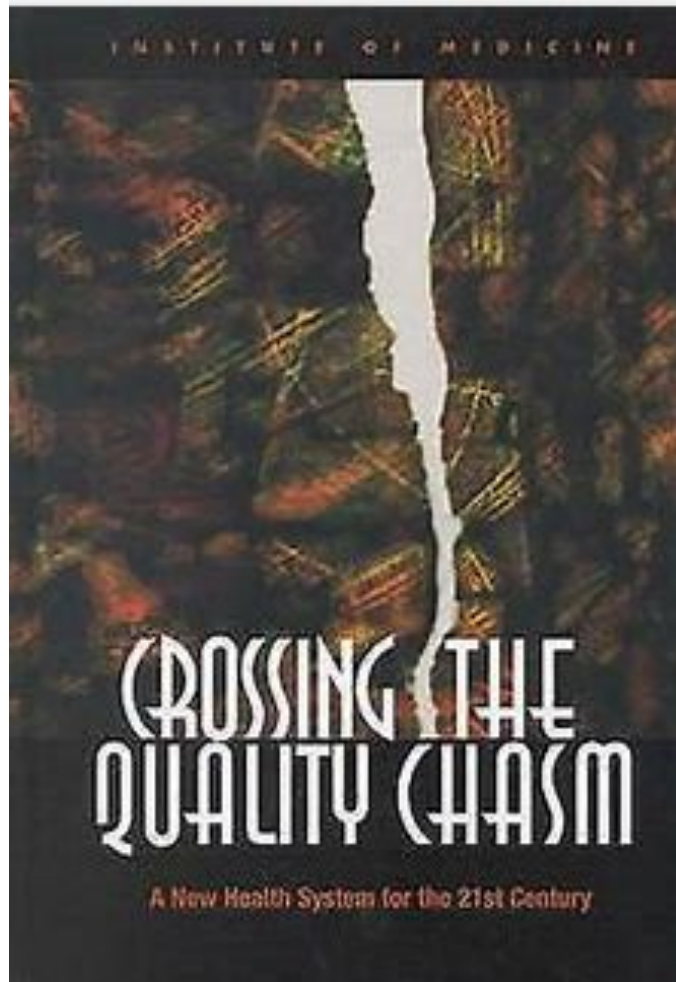
# Learning objectives

- 1. Rethink the story we tell about productivity** – Let's challenge the idea that it's all about money and explore what really matters.
- 2. Value the power of diverse voices** – Today is a chance to learn from each other's experiences and perspectives.
- 3. Leave inspired to put people first** – Take away fresh ideas and renewed energy to keep people at the heart of everything we do.

**Introduce yourself to  
your neighbour - how  
do these themes show  
up in your daily work?**

# The Quadruple Aim [and whose productivity?]

**Bob**



**6 domains of quality**



**“value the patient’s time”**

**Hit the target but miss  
the point?**

**Suzie**







**February 2013**

**Mid  
Staffordshire  
NHS Foundation  
Trust Public  
Inquiry**



‘The story it tells is first  
and foremost of appalling  
suffering of many’

Sir Robert Francis QC

"The Trust prioritised its finances and achieving targets over patient care. This led to a culture where poor standards of care were tolerated, and warnings were ignored."







**Tight Budgets And Tough Decisions | The Impact  
Of NHS Financial Decisions | The King's Fund**





# Impact of short-termism

**NHS**

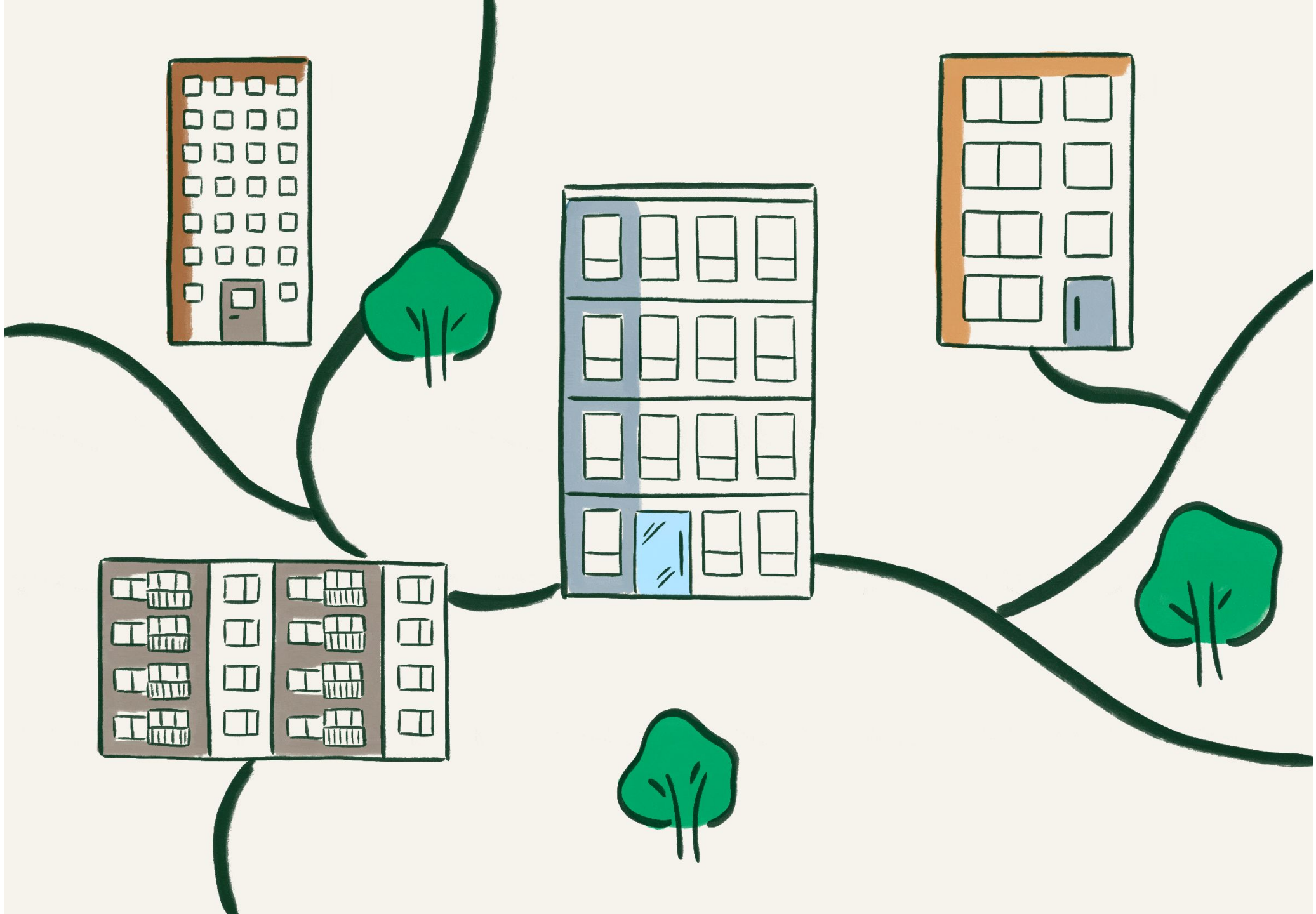
**Practitioner Health**

**What is a resource?**

**Dharaa**







‘It is in collectivities that  
we find reservoirs of  
hope and optimism.’

Angela Davis

# Time to share our experiences

**In pairs or small groups of three:**

👉 Can you think of a time when saving money was the main focus where you work or study?

What happened? How did it feel?

**Join up with another pair or trio:**

💡 What practical ideas do you have about balancing financial pressures, healthy workplaces and keeping care person-centred?





# Reflections

'Always  
remember, people  
come before  
numbers.'  
Sir Robert Francis

