



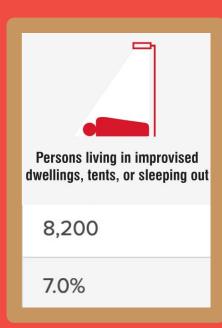




Homelessness in Australia

What we measure





Persons in supported accommodation	Persons staying temporarily with other households	Persons living in boarding houses	Persons in other temporary lodgings	Persons living in severely crowded dwellings	All Persons Homeless in 2016
21,235	17,725	17,503	678	51,088	116,427
18.2%	15.2%	15.0%	0.6%	43.9%	100.0%

Source: ABS + AHURI, 2019, What are the different types of homelessness?

80% EXPERIENCE CHRONIC ROUGH SLEEPING OR 6,560 PEOPLE (ESTIMATED)

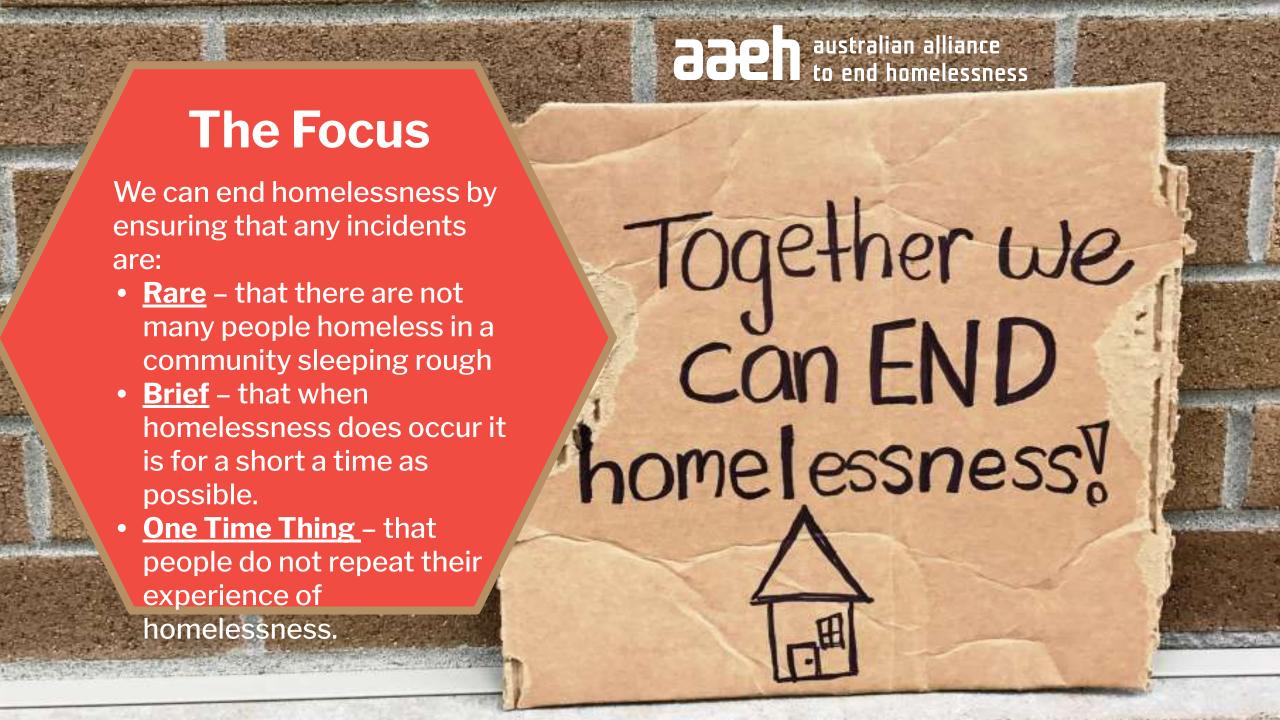
424 EXCESS MORTALITY 'DEATHS' PER YEAR (ESTIMATED

\$13k PE FO PE SU HO

SAVING PER
PERSON PER YEAR
FOR PROVIDING
PERMINANT
SUPPORTIVE
HOUSING OVER
LEAVING ON THE
STREET (ACTUAL)

\$85m

SAVINGS TO GOVERNMENT OF ENDING CHRONIC ROUGH SLEEPING (ESTIMATED)



Churchill Fellowship

Places Visited









Two Approaches to ending Homelessness

Finland's Success



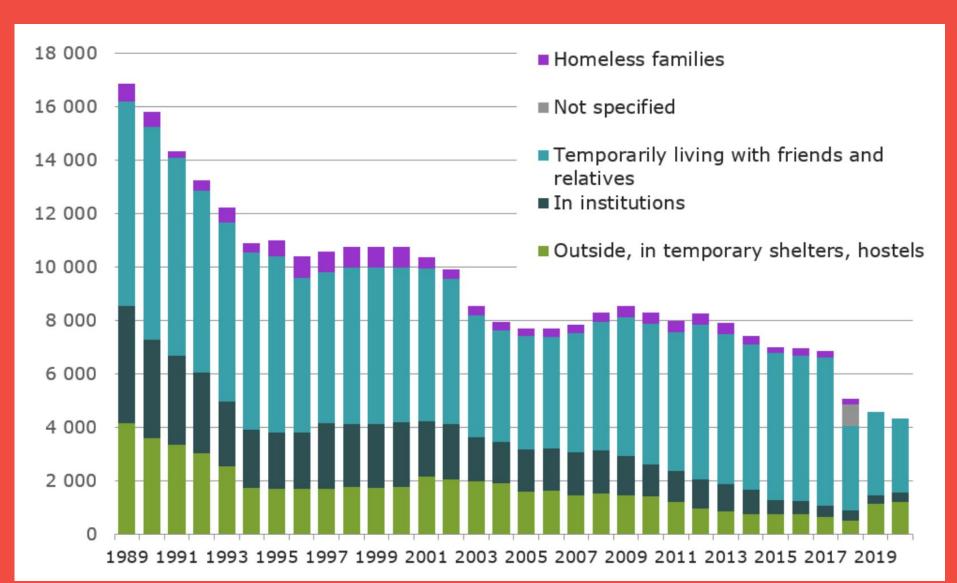


Source: FEANTSA, European homeless network, 2018

International Lessons

Finland's Rough Sleeping Challenge





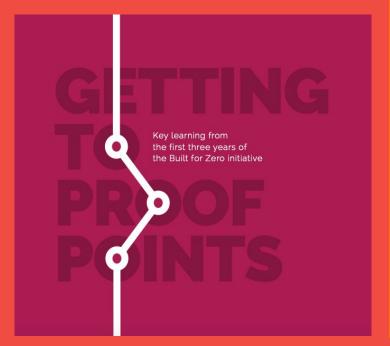
International Lessons

United States of America's Success



Built For Zero.

COMMUNITY SOLUTIONS





134,172 individuals housed by Built for communities that have Zero communities since 2015 functionally ended homelessness for a population communities have achieved a communities have achieved quality real-time data measurable reduction

International Lessons

Canada's Success





ENDING CHRONIC HOMELESSNESS - COMMUNITIES WHO HAVE:

25
QUALITY REAL-TIME DATA

13

COORDINATED ACCESS

5

REDUCED HOMELESSNESS

1

REACHED FUNCTIONAL ZERO

ENDING VETERAN HOMELESSNESS - COMMUNITIES WHO HAVE:

QUALITY REAL-TIME DATA

5
COORDINATED ACCESS

1
REDUCED HOMELESSNESS

REACHED FUNCTIONAL ZERO

The Advance to Zero Methodology





Our Theory of Change for Ending Homelessness in Australia

A Shared Vision

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

Place-based Collective Impact approach to collaboration

Eight Proven Solutions

Assertive Outreach

Continuous Improvement

Common Assessment

Data-Driven Prevention

A Real-Time By-Name List

Data-Informed System Advocacy













Implemented Through Improvement Cycles advance to zero





Quality By Name List

Action Planning

- Conduct Connections Week and/or launch by-name list / zero project
- Achieve Quality by-name list certification

Reduce to Zero

- Develop a more coordinated system
- Implement Improvement Projects
- Drive monthly reductions in overall homelessness

Sustaining Zero

Achieve Functional Zero

Release Action Plan

Sustain Functional Zero

Zero for All

 Expand to other areas and other forms of homelessness



Adopted For Use From International Experience A Shared Vision

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

Place-based
Collective Impact
approach
to collaboration

Eight Proven Solutions

Assertive Outreach Continuous Improvement

Common Assessment Data-Driven Prevention

A Real-Time By-Name List Data-Informed System Advocacy

Coordinated Systems

More of the Right Housing & Support

A Quality Real Time By-Name List





SMARTER TRIAGE

PREVENTION

DATA DRIVEN ADVOCACY



Adopted For Use From International Experience A Shared Vision

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

Place-based
Collective Impact
approach
to collaboration

Eight Proven Solutions

Assertive Outreach	Continuous Improvement
Common Assessment	Data-Driven Prevention
A Real-Time By-Name List	Data-Informed System Advocacy
Coordinated Systems	More of the Right Housing & Support

Continuous Improvement / Improvement Science



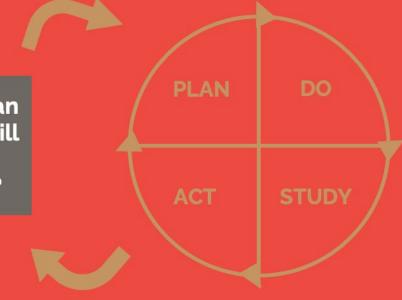
A model for Improvement

Solving complex problems starts with a **measurable end state and works backward.** Strategies and activity come last and shift repeatedly in service of the aim.

What are we trying to accomplish?

(End X Type of Homelessness in Y place by Z time) How will we know if we are improving?

What change can we make that will result in improvement?



Improvement Space

Focus on What We Can Control



Technical Space

Housing + service models

Practical service delivery

Individual Support

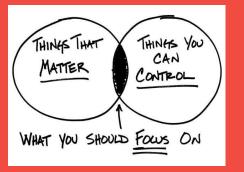
Structural Space

Laws + policies

Benefits + entitlements

Funding parameters + amounts





Improvement Space

How structural choices get translated into technical behavior

How systems do/don't collaborate

Shared data + collective processes

How the pieces fit together around the person

Continuous Improvement

Central to the efforts of US communities success



Why is it called WD-40?



It took 40 attempts to create WD-40

Source: Community Solutions, USA

Reduce to Zero: Data for Improvement Not Judgement



Improvement vs Research

	Measurement for Research	Measurement for Improvement
Purpose	To discover new knowledge	To bring new knowledge into daily practice
Tests	One large "blind" test	Many sequential, observable tests
Biases	Control for as many biases as possible	Stabilize the biases from test to test
Data	Gather as much data as possible, "just in case"	Gather "just enough" data to learn and complete another cycle
Duration	Can take long periods of time to obtain results	"Small tests of significant changes" accelerates the rate of improvement



Adopted For Use From International Experience A Shared Vision

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

Place-based
Collective Impact
approach
to collaboration

Eight Proven Solutions

Assertive Outreach	Continuous Improvement
Common Assessment	Data-Driven Prevention
A Real-Time By-Name List	Data-Informed System Advocacy
Coordinated Systems	More of the Right Housing & Support

Prevention

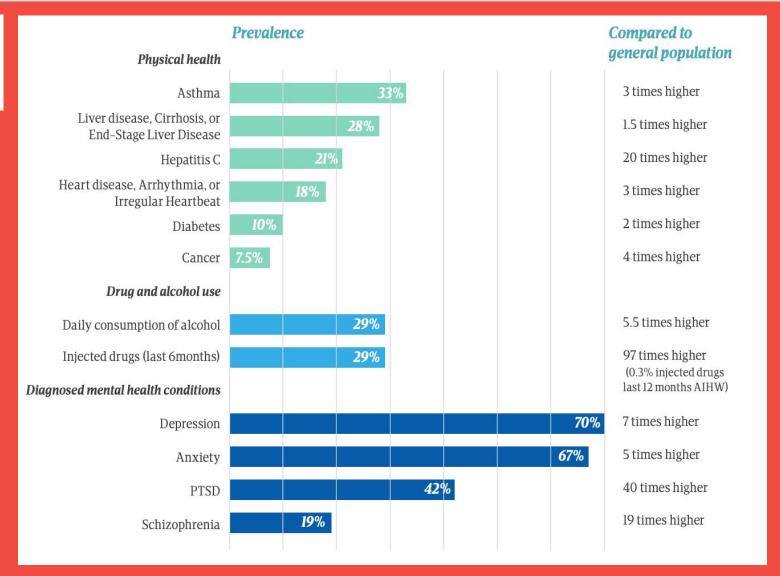
Health Equity to End Homelessness











Source: Ending Homelessness in Australia Report - Findings from the AtoZ Database, 2022, Centre for Social Impact



Adopted For Use From International Experience A Shared Vision

Coordinated Systems

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

More of the Right Housing & Support

Place-based
Collective Impact
approach
to collaboration

Eight Proven Solutions

Assertive Outreach	Continuous Improvement
Common Assessment	Data-Driven Prevention
A Real-Time By-Name List	Data-Informed System Advocacy

Data informed, System Level Advocacy

Transparency: Brisbane Zero Dashboard



INFLOW

Oct 2020

2

Returned from housing

28

Newly identified

5

Re-engaged from inactive

1,323
Temporarily housed

in Brisbane (i)

146
Number of people sleeping rough

OUTFLOW

Oct 2020

24

Permanently housed

42

Moved to inactive





Adopted For Use From International Experience A Shared Vision

To end all homelessness in Australia, starting with rough sleeping, by ensuring that when it does occur it is rare, brief one-time

Four approaches to ending homelessness

Housing First approach

Person centered & strengths based approach

Evidence based systems change approach

Place-based
Collective Impact
approach
to collaboration

Eight Proven Solutions

Assertive Outreach	Continuous Improvement
Common Assessment	Data-Driven Prevention
A Real-Time By-Name List	Data-Informed System Advocacy

Coordinated Systems

More of the Right Housing & Support

More of the Right Housing and Support

Supportive Housing









Source: National Alliance on Mental Health, USA

About the AAEH - Organisational Structure





The Australian Alliance to End Homelessness

The AAEH leads a national movement of individuals, organizations and communities working together to end homelessness in Australia.

aaeh.org.au



Advance to Zero

A national change effort helping a group of leading communities end rough sleeping homelessness as a first step on the path to eliminating all homelessness in Australia.



Training & Advisory

We provide a range of support to communities and organizations committed to ending homelessness in



National Summit on Ending Homelessness

Join us as we host our inaugural, annual National Ending Homelessness Summit to bring together all of our work in Brisbane in October 2022.



Advocacy

Through our Homes Beyond COVID work we advocate to the federal, state, territory and local governments for the investment and policy changes needed to end



Allied Networks

The AAEH supports and works closely with a range of allied networks working toward our shared mission of ending homelessness.

Get Involved

The Advance to Zero Movement









Open Hearts. Bold Strides.







Unlocking systems to end homelessness

BRISBANE ZERC



Breaking Social Isolation Building Community



TO END HOMELESSNESS













IT'S TIME TO END **HOMELESSNESS**







#EndHomelessnessWA

ZER®

PROJECT

Housing First Coordination for WA

WA ALLIANCE TO END HOMELESSNESS

Together we can end homelessness

Get Involved – A3HN







HOUSING & HEALTH EQUITY TO END HOMELESSNESS

We meet bi-monthly online to bring together leaders from across the health, housing and homelessness sectors to better integrate policy, research and practice aimed at supporting a health informed end to homelessness in Australia.

We advocate for:

- A national health equity policy
- Greater investment in homelessness healthcare services
- A deaths data reporting framework
- Support for the Advance to Zero movement
- And more...

Further information at: www.aaeh.org.au/allied-networks



Get Involved – Summit

The Inaugural Australian Zero Homelessness Summit





AUSTRALIAN ZERO HOMELESSNESS SUMMIT

HOMELESSNESS IS SOLVABLE Do you think that ending homelessness is possible?

If so, do you want to be part of a community that is learning how to do just that?

Join us in Brisbane for the inaugural Australian Zero Homelessness Summit.

Thursday 27 October, 8:00 am to 4:30 pm AEST

Brisbane Convention & Exhibition Centre

Further information at: www.aaeh.org.au/summit

