

Template for coproduction “notes” in an improvement project

Instructions

Action

1. The template developed by Paul Batalden can be used to assess the coproduction experience in an improvement project for the person as a patient or the person as a healthcare professional and the person as an quality improver.
2. Complete the template during your project and reflect on the coproduction experience.
3. Be open and honest and share your experience to validate the experiences.

Next step

4. We are interested to discover with you how the use of the template helped you to develop your coproduction insight and skills. Please could you send back narrative on the following questions:

Question	Answer
How long did it take to reflect on and fill out the template in minutes?	
Was it easy to complete grading ? <ul style="list-style-type: none">● easy to complete● somewhat difficult to complete● difficult to complete Please add supporting narrative to support choice.	
Describe whether and how the template improved your understanding of the project encounter and potential for coproduction.	
Did the template help you understand the lived experience of people in the project? Please tell us how.	
Can you suggest any improvements to the template?	

Please send to peter.lachman@gmail.com

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Situation: *(e.g., background, setting, context, situation that prompted your response)*

Lived reality of the person sometimes known as “patient” in the clinical service : *(e.g., pattern of person when “sick”/ “not sick”, resources, access, supports available)*

As is system to be navigated to receive and deliver care: *(e.g., access, journey, reliable/ not reliable elements, surprises, emotional challenges)*

Knowledge of the condition, disease by people receiving care : *(e.g., biology, normal and abnormal physiology, natural history in others)*

Knowledge of the experience of having the condition, illness: *(e.g., sociology & anthropology of the experience when “sick” and when “not sick”, useful adaptations needed/ made, resources required)*

Knowledge of the design, improvement of the services that might help: *(requirements, reliability, measurement, minimization of treatment, illness burden)*

Lived reality of the people sometimes known as “professionals” in delivering the service: *(resources, access, constraints, sources of joy, allows contribution to value-creation, support & tools as needed)*

So, reflections, plans, other: *(So what, now what, This case was helpful for me because..., This case reminded me to..., This practice...)*

Name _____

Date _____