



International Forum on
QUALITY & SAFETY
in **HEALTHCARE**
COPENHAGEN



BR4: Inaugural Book Club



THE BOOK

STILL NOT SAFE



PATIENT SAFETY
AND THE MIDDLE-MANAGING OF
AMERICAN MEDICINE

Robert L. Wears & Kathleen M. Sutcliffe

Still Not Safe: Patient Safety and the Middle-Managing of American Medicine by Robert Wears and Kathleen Sutcliffe
OUP, 2019

<https://academic.oup.com/book/32257>

10% discount for delegates: IFQSH

Plan for this morning

- Introducing
 - the book
 - the audience
 - the panel
- Perspectives from the panel
 - Regulator
 - Patient
 - Health services research
 - Social science
 - Management science
- Questions and reflections from the audience
- Close

How To Engage

- Not a purely academic book club - not Oprah either
- Use the statements and claims of the book to reflect on our own roles in the Quality and Safety movement
- Respectful to each other in the room and the authors
- Drawing out some actions and directions for change
- Think about what other books might be good to share in this way

THE BOOK

An incisive lament
important and controversial
honest, and at times dark, truths
a hopeful vision

Helen Surana

Associate Editor, BMJ Events; England Producing sessions at the Quality Forum since Barcelona 2007 behind and in front of the scenes. Retired anaesthetist, interested in medical education, technology and collaborations. Also Associate Editor for BMJ Innovations and BMJ Open.

THE PANEL

Natalie Armstrong

Professor of Healthcare Improvement Research & Deputy Head of the College of Life Sciences, SAPPHIRE group, Department of Population Health Sciences, University of Leicester; England, Associate Editor at BMJ Quality & Safety for over 10 years, and recently taken up a role as Non-Executive Director of an NHS Foundation Trust.

THE PANEL

Maike Asselbergs

Patients for Patient Safety Canada, Canada. Professional experience as a leader in the voluntary health and health research sectors and as a senior consultant in organizational and public policy development, governance and planning.

THE PANEL

Cat Chatfield

Director; Health Services Research UK, England, previously Head of Education, Research Integrity Editor and Quality Improvement editor at The BMJ.

THE PANEL

Amit Nigam

Deputy Editor in Chief & Professor of management, BMJ Leader & Bayes Business School; England. Amit Nigam is the Deputy Editor in Chief of BMJ Leader journal and is also a professor of management at the Bayes Business School.

THE PANEL

Ian Leistikow

Inspector, Dutch Health and Youth Care Inspectorate and Professor,
Erasmus School of Health Policy & Management, Rotterdam; The
Netherlands

Reflections from the panel

Reflections from the audience

THE BOOK

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Comments please

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Thanks for coming!