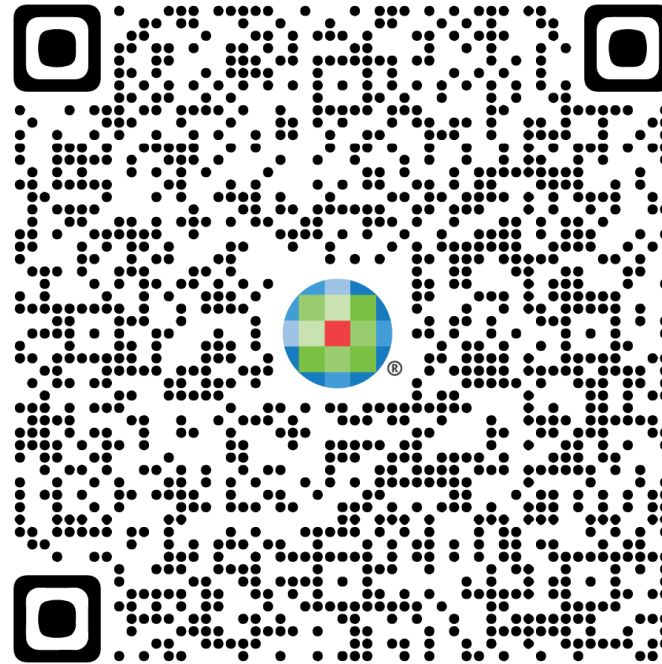

L7: Navigating
solutions to support
and sustain
workforce
wellbeing.
Session Sponsored
by Wolters Kluwer



Please take a moment to respond to our survey as you take your seat.



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Supporting an Over Stretched Workforce to Navigate Workload and Wellbeing

Dr. Emily Audet

National Medical Director's
Clinical Fellow, Internal Medicine
Trainee*

Robin Johansson

Regional Sales Manager
Wolters Kluwer Health

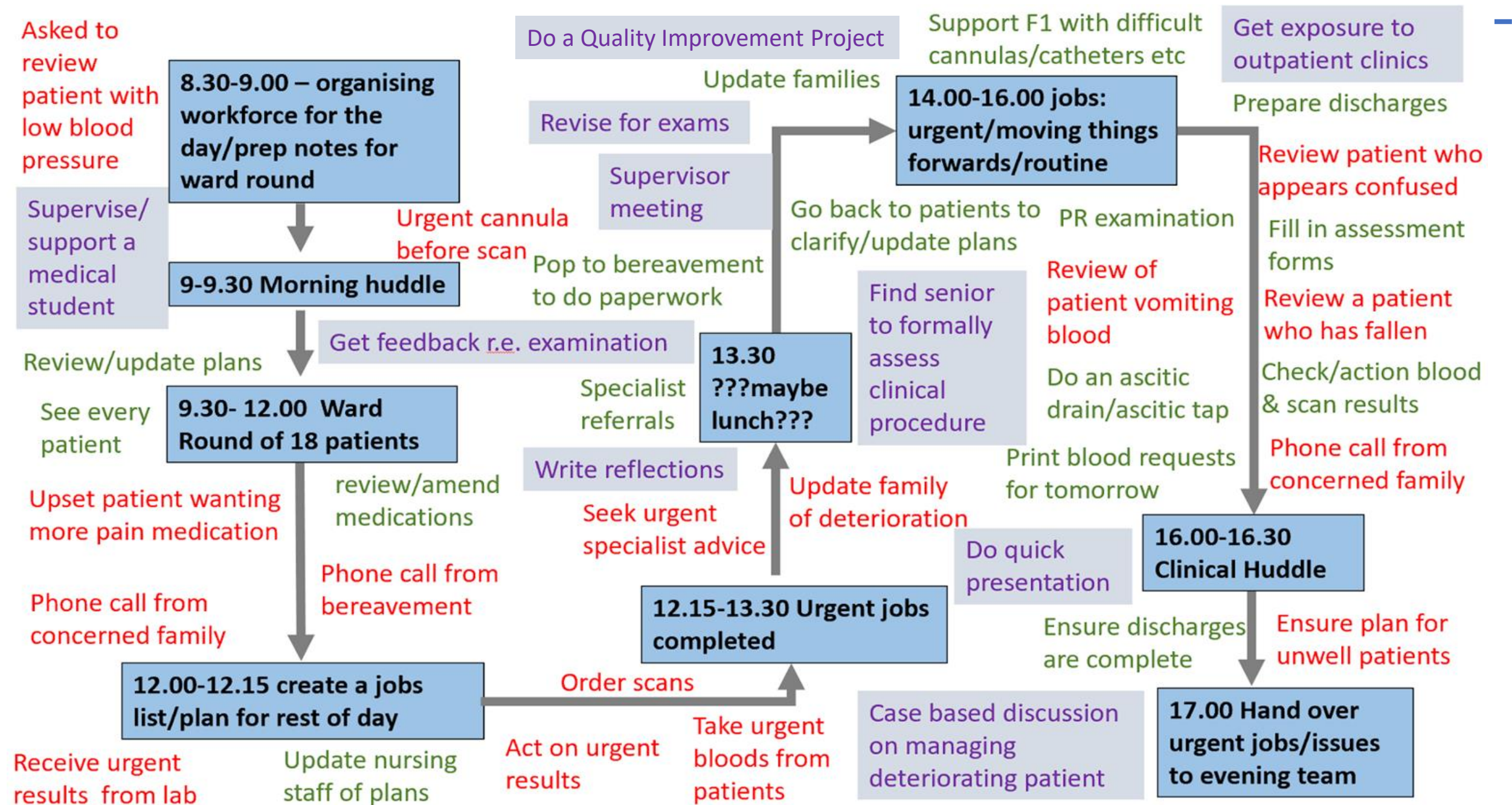
May 17, 2023

The International Forum on Quality and
Safety in Healthcare

*(*Work presented does not represent views of the Care Quality
Commission *or the Faculty of Medical Leadership and Management)*

 Wolters Kluwer





Develop a presentation for NHS Leadership Academy

Revise for impending exam

Write a Literature Review and mentor university students to support me in this

Co-ordinate Rota for department's junior doctors

Write & Submit an abstract for a conference to present a Quality Improvement Project that I led

Endless to-do list...

Create an Application for a Management and Leadership Fellowship

Stay late at hospital practicing patient examinations for my exam

Create a teaching session for FY1 Doctors

Create a poster for the Quality Improvement Project for presentation



Career and life
defining...



Proactive prevention



Support



academic
Experts
Services
Supervision
Management

A word cloud for 'Support' featuring the words 'academic', 'Experts', 'Services', 'Supervision', and 'Management' in various sizes and colors (green, red, orange, yellow, pink).

Resources

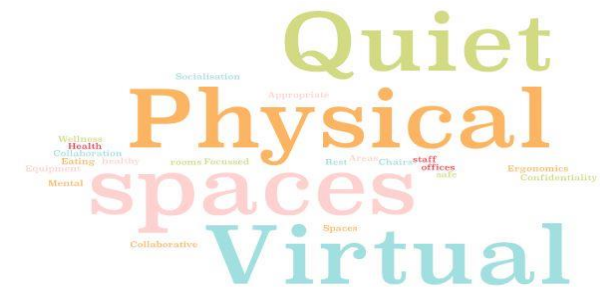


Guidelines
evidence
tools

A word cloud for 'Resources' featuring the words 'Guidelines', 'evidence', and 'tools' in various sizes and colors (pink, orange, blue).

Meeting Practical & Emotional Needs

Environment



Quiet
Physical
spaces
Virtual

A word cloud for 'Environment' featuring the words 'Quiet', 'Physical', 'spaces', and 'Virtual' in various sizes and colors (green, orange, pink, blue).

Culture



improvement
respect
included
valued
listening

A word cloud for 'Culture' featuring the words 'improvement', 'respect', 'included', 'valued', and 'listening' in various sizes and colors (blue, orange, red, green, yellow).

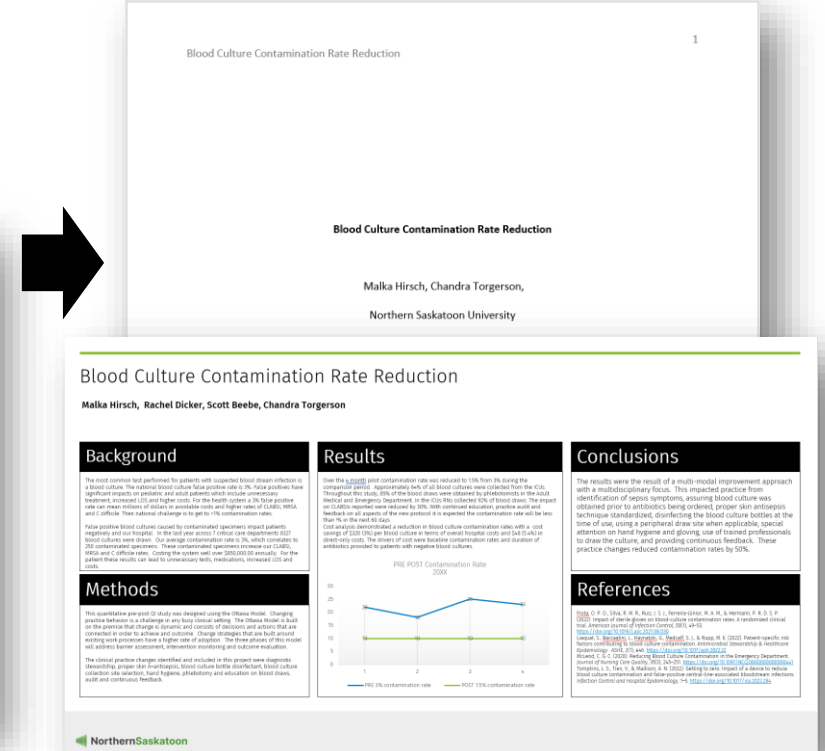
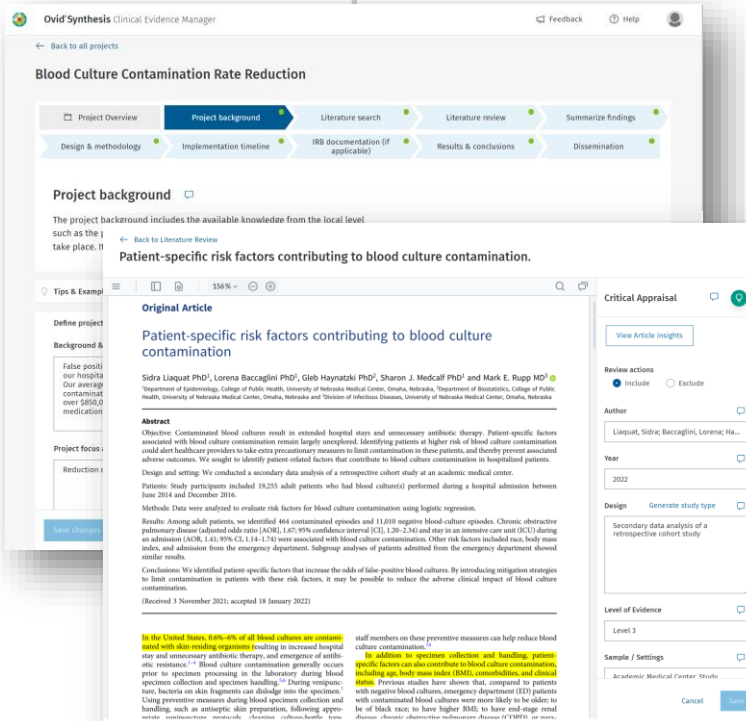
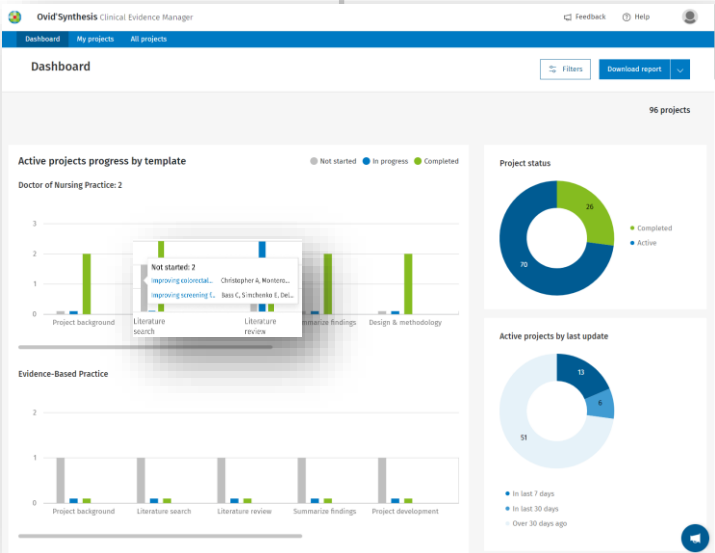
Demonstration

Ovid® Synthesis is an evidence-based workflow solution that streamlines EBP, research and QI projects and reporting

Single view

Standardized expert workflows and guidance

High quality dissemination





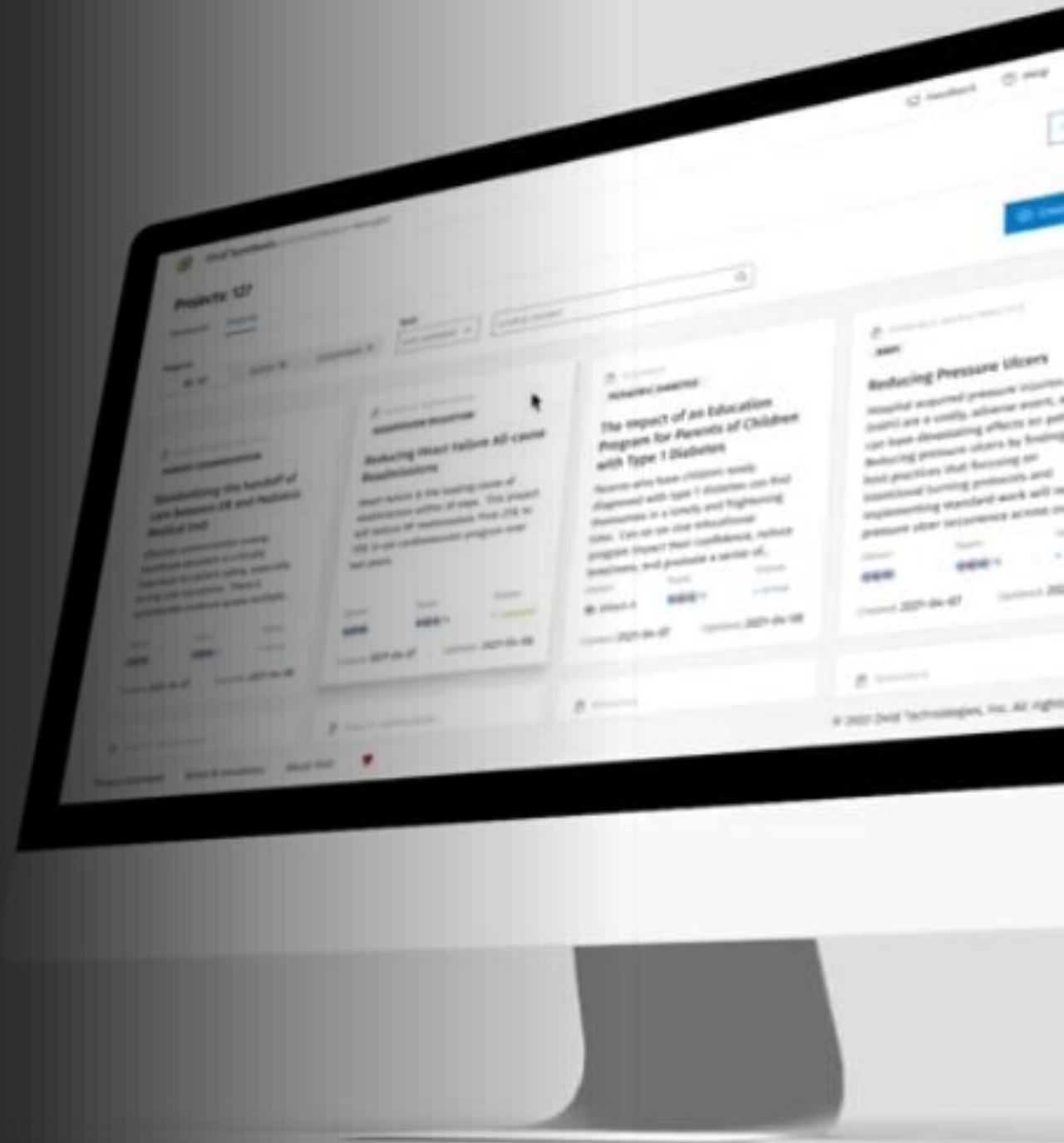
 Literature searches

 Critical appraisals

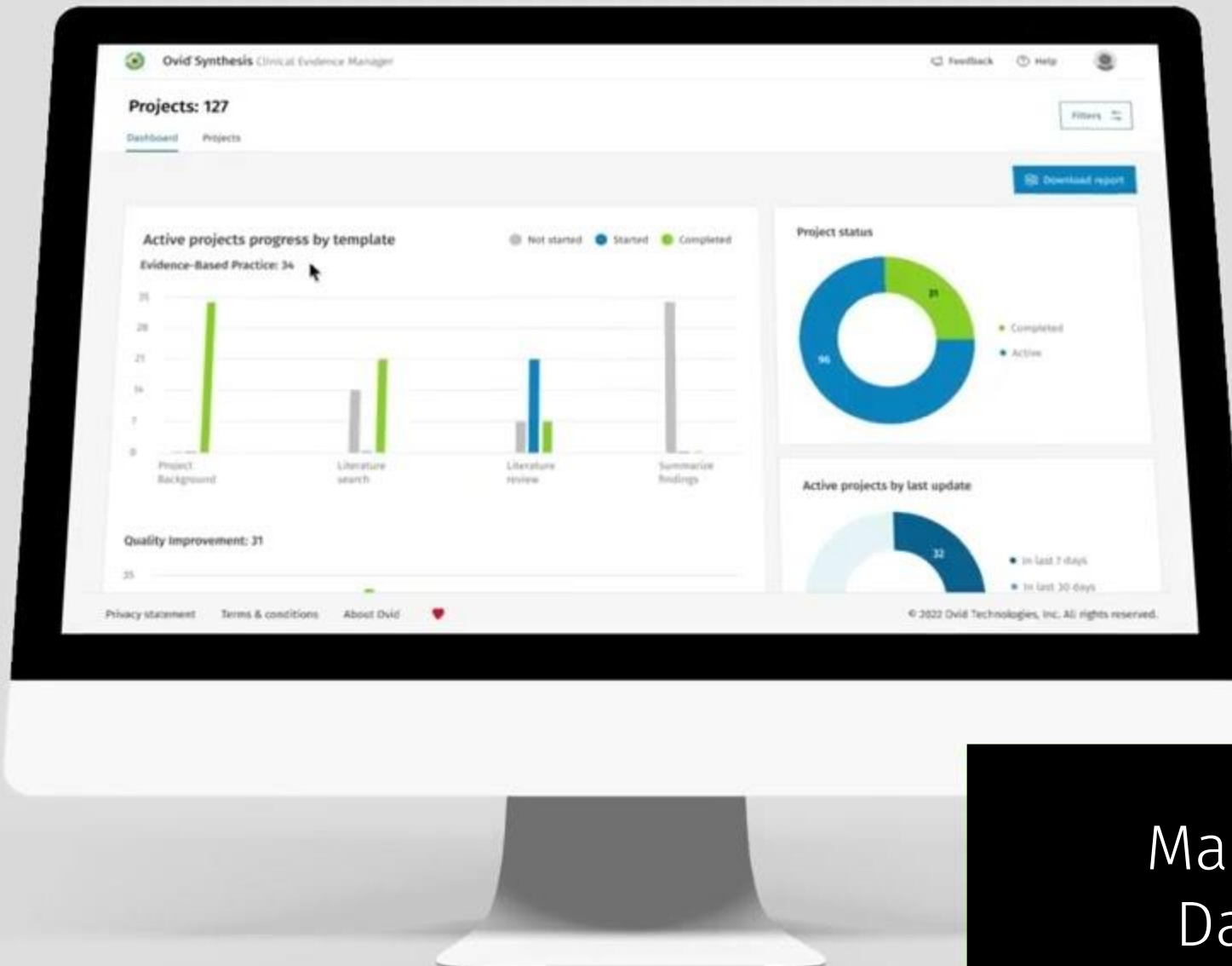
 Project management workflows

PROJECT MEMBER

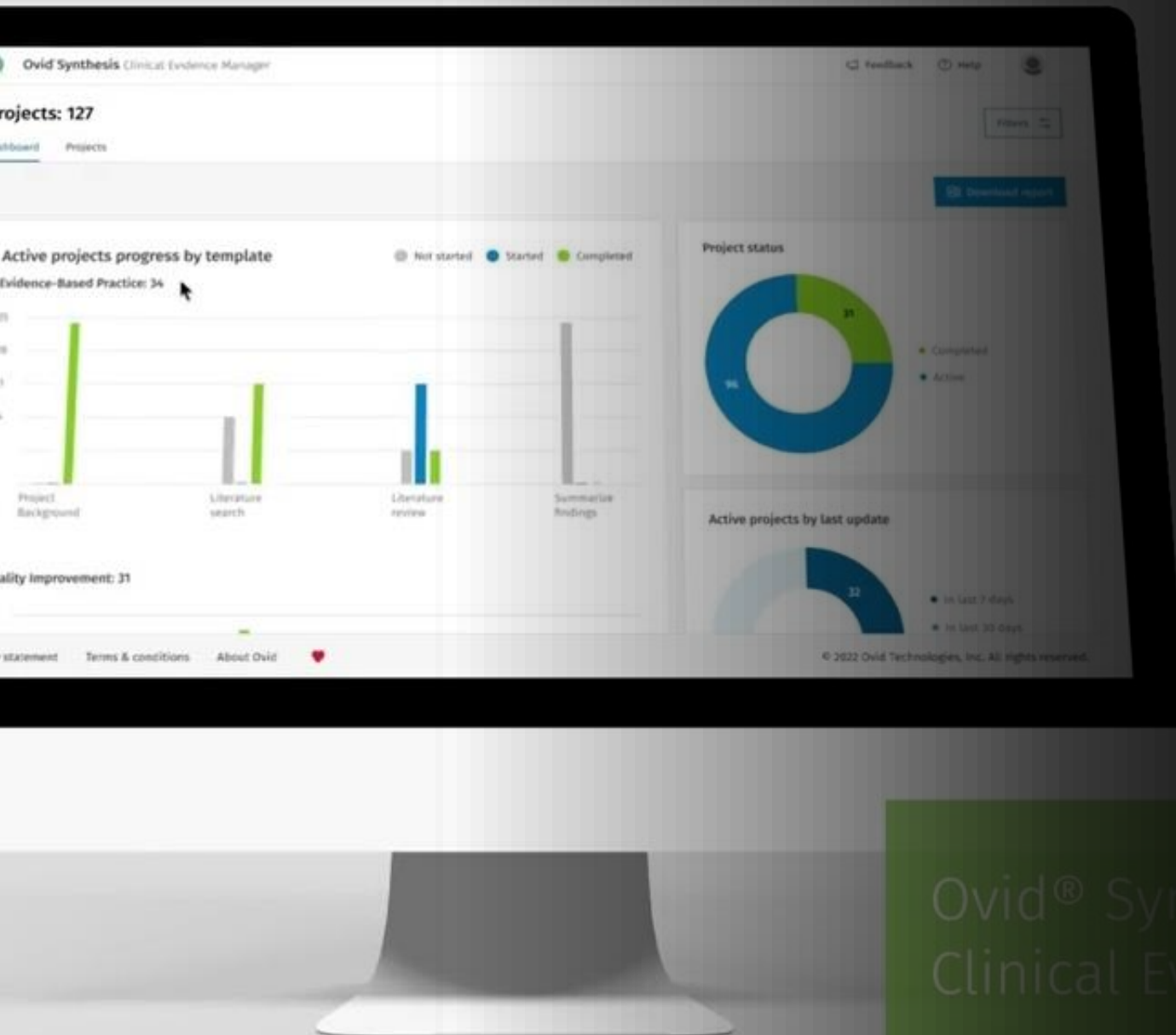
- Projects can be accessed from **wherever**, from **whatever device**
- **Standardized** project templates effective workflows
- Built in **literature search** + **critical appraisal** of research articles/ evidences
- Easy to **collaborate** in teams







Management
Dashboard



MANAGEMENT

- ✓ **Bird view** of all research activity in certain departments or all the institution
- ✓ Easy to spot **duplicate projects**
- ✓ **Increased usage** of subscribed scientific research
- ✓ Easier to spot projects that needs **additional resources**
- ✓ **COMING SOON:** Staff can **apply** for funding to their research project

Ovid® Synthesis
Clinical Evidence

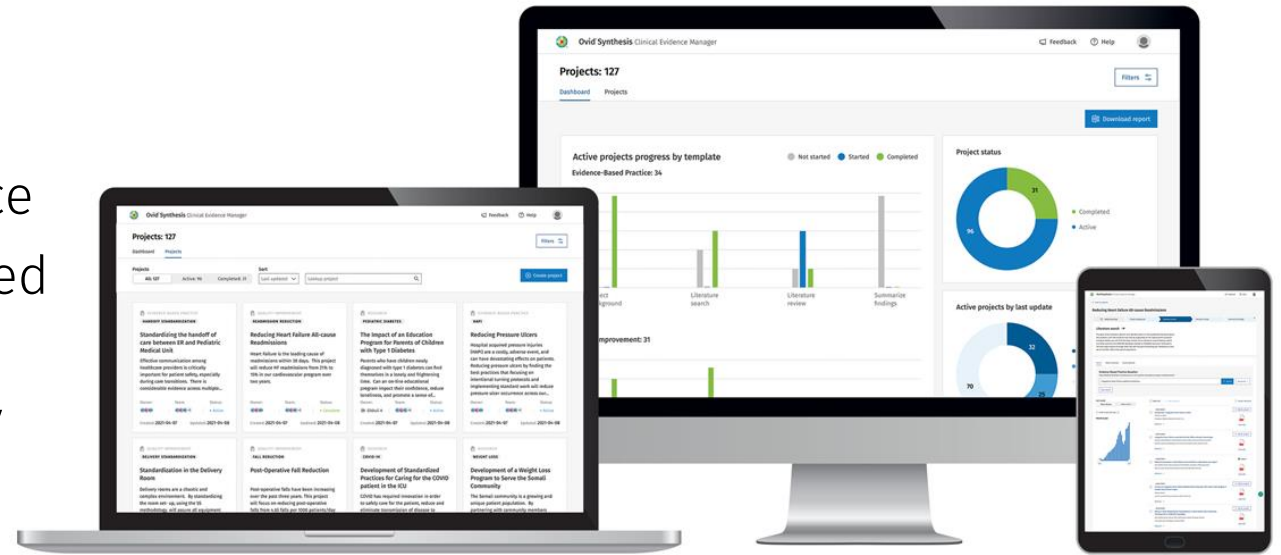
Ovid support assists always when needed



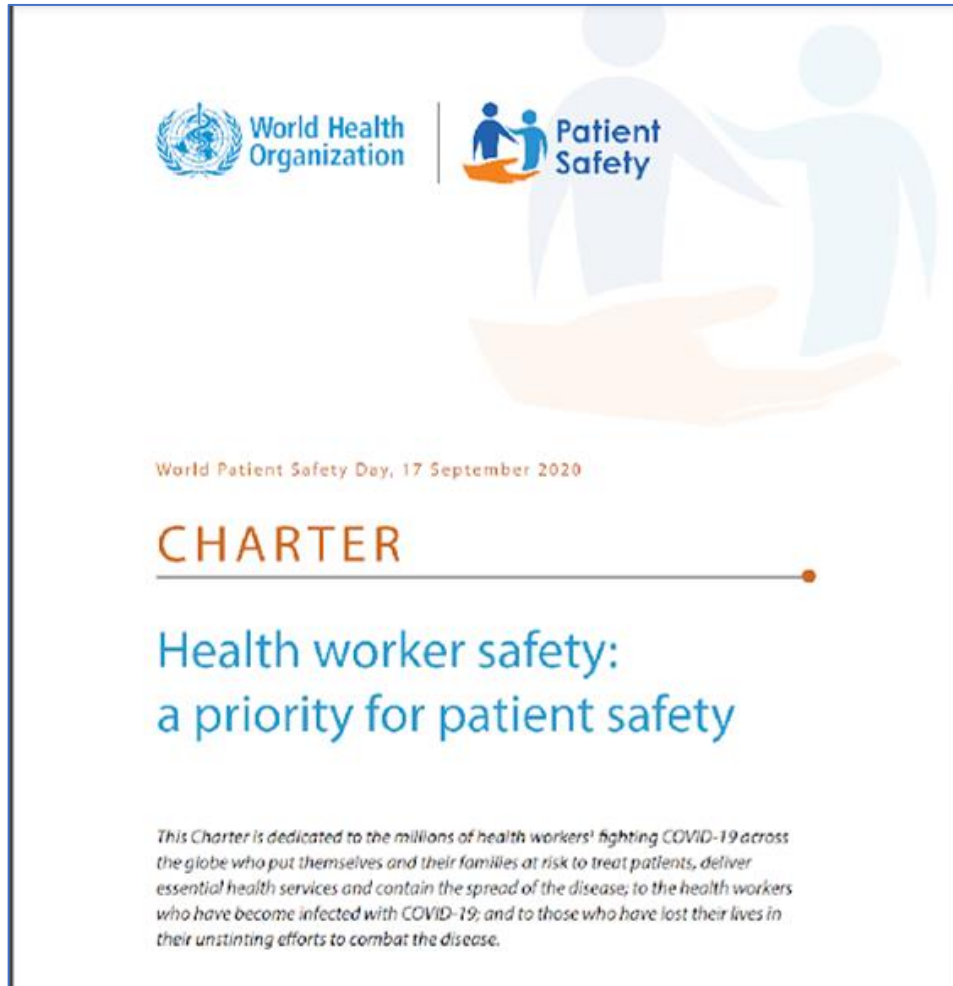
Ovid Synthesis supports initiatives to deliver patient-centered care

Supports EBP, QI and research efforts that strive to:

- Deliver more equitable healthcare
- Explore environmental sustainability
- Support greater wellbeing in the workforce
- Enhance learning that is outcomes-focused and involves practical engagement
- Optimizes innovation to enhance delivery and improve outcomes
- Support Magnet[®] designation



Workforce wellbeing impacts patient safety



The graphic features the World Health Organization logo on the left and a stylized illustration of a large hand holding two smaller figures on the right. The text 'World Patient Safety Day, 17 September 2020' is positioned above the word 'CHARTER'. Below this, the title 'Health worker safety: a priority for patient safety' is displayed. At the bottom, a paragraph states: 'This Charter is dedicated to the millions of health workers fighting COVID-19 across the globe who put themselves and their families at risk to treat patients, deliver essential health services and contain the spread of the disease; to the health workers who have become infected with COVID-19; and to those who have lost their lives in their unrelenting efforts to combat the disease.'

World Health Organization

Patient Safety

World Patient Safety Day, 17 September 2020

CHARTER

Health worker safety: a priority for patient safety

This Charter is dedicated to the millions of health workers fighting COVID-19 across the globe who put themselves and their families at risk to treat patients, deliver essential health services and contain the spread of the disease; to the health workers who have become infected with COVID-19; and to those who have lost their lives in their unrelenting efforts to combat the disease.

Research

Associations of physician burnout with career engagement and quality of patient care: systematic review and meta-analysis

BMJ 2022 ; 378 doi: <https://doi.org/10.1136/bmj-2022-070442> (Published 14 September 2022)

Cite this as: BMJ 2022;378:e070442



Interim report explores impact of staff wellbeing on patient safety

27 February 2023

HSIB have published a third interim report for this investigation which focuses on staff wellbeing across the urgent and emergency care systems and the impact that this has on patient safety.

**Links between NHS staff experience and patient satisfaction:
Analysis of surveys from 2014 and 2015**

Support

What is in **your** power to improve the wellbeing of your team?

Resources

What is in your **team's** power to improve the wellbeing of the wider workforce?

Environment

How can you and your team ensure that you are supporting the basic needs of **ALL** those who rely on you?

Culture

Are there **innovations** or **technologies** that may reduce workload and enhance the workforce's wellbeing?

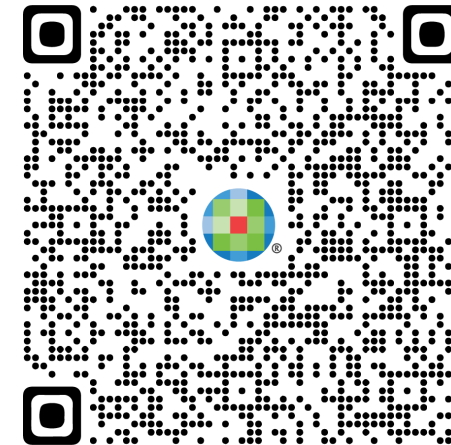
Let's Continue the Conversation!

Robin Johansson
Regional Sales Manager
Wolters Kluwer Health, Stand #16
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Dr Emily Audet, National Medical
*Director's Clinical Fellow, Internal
Medicine Trainee*
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[@EPowellDr](#)

To organise a demonstration for your team please contact sales@ovid.com

Last chance to enter the iWatch lottery!



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- <https://www.civilitysaveslives.com/our-message>
 - Porath C. & Pearson C., 2013, The Price of Incivility, Harvard Business Review: jan-feb 2013 issue

References