







## Homelessness in Australia

#### What we measure







Source: ABS + AHURI, 2021, What are the different types of homelessness?

EXPERIENCE CHRONIC ROUGH SLEEPING OR 6,108 PEOPLE (ESTIMATED) 424 EXCESS
MORTALITY
'DEATHS'
PER YEAR
(ESTIMATED)

SAVING PER
PERSON PER YEAR
FOR PROVIDING
PERMANENT
SUPPORTIVE
HOUSING OVER
LEAVING ON THE
STREET (ACTUAL)

\$85m

SAVINGS TO GOVERNMENT OF ENDING CHRONIC ROUGH SLEEPING (ESTIMATED)



## The Advance To Zero Movement

**Measuring Homelessness Ourselves** 













**Building Community** 







Unlocking systems to end homelessness

Unlocking systems







western australian alliance to end homelessness



WA



ACT

NSW

QLD













NT

SA



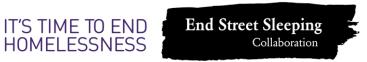




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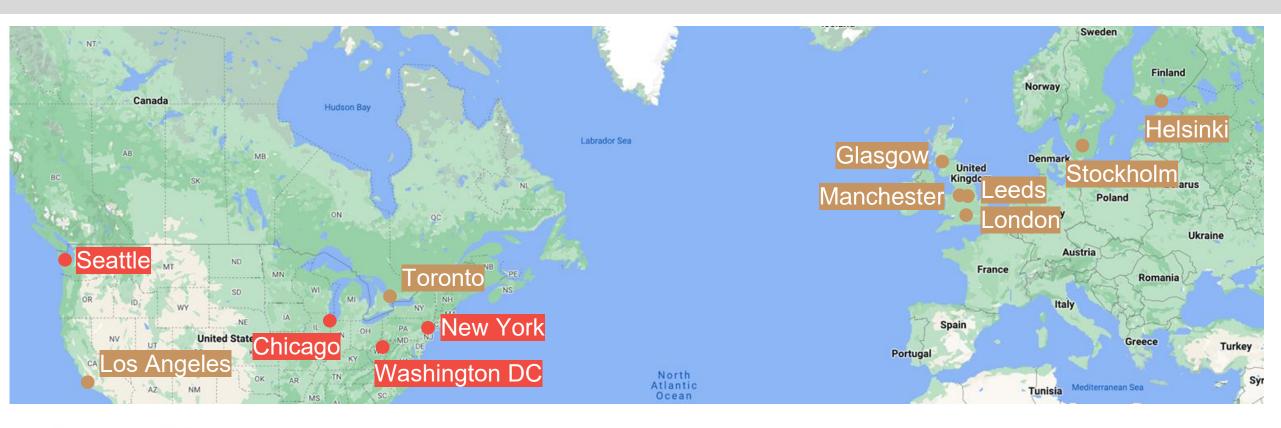




# **Churchill Fellowship**

#### **Places Visited**







- 115+ people
- 80+ meetings, roundtables, presentations, workshops, dinners and service visits
- 12 cities
- 6 countries
- Over 8 weeks

## **Churchill Fellowship**

**Ending Homelessness Requires A Strategy** 

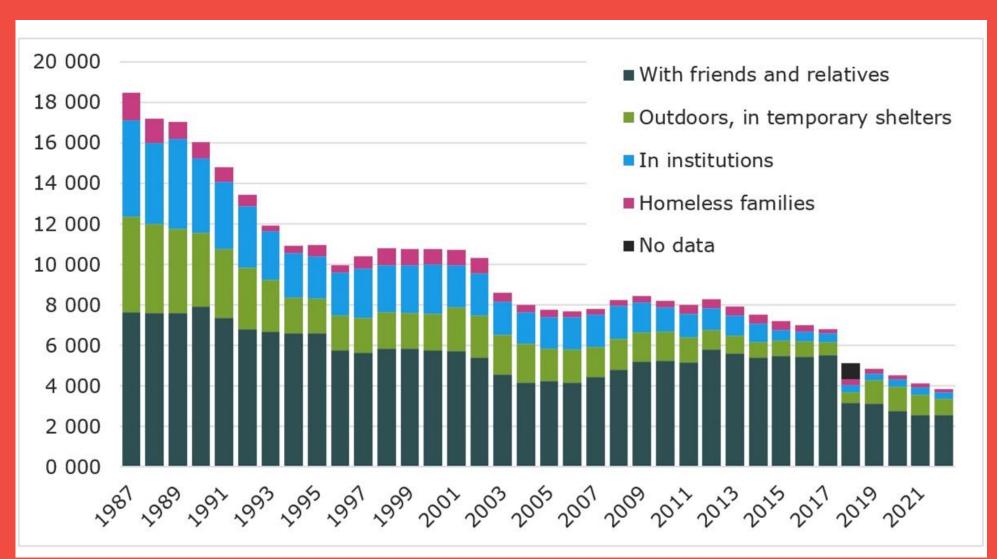




## **International Lessons**

## Finland's Progress





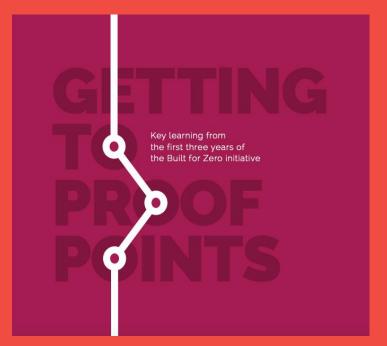
# **International Lessons**

**United States of America's Success** 



# Built For Zero.

# COMMUNITY SOLUTIONS





134,172 individuals housed by Built for communities that have Zero communities since 2015 functionally ended homelessness for a population communities have achieved a communities have achieved measurable reduction quality real-time data

# **International Lessons**

Canada's Success







**ENDING CHRONIC HOMELESSNESS** - COMMUNITIES WHO HAVE:

25
QUALITY REAL-TIME DATA

13

COORDINATED ACCESS

5

REDUCED HOMELESSNESS

1

REACHED FUNCTIONAL ZERO

**ENDING VETERAN HOMELESSNESS** - COMMUNITIES WHO HAVE:

5
QUALITY REAL-TIME DATA

5
COORDINATED ACCESS

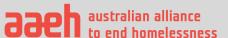
1
REDUCED HOMELESSNESS

ICTION

REACHED FUNCTIONAL ZERO

# The Advance to Zero Framework





Our Theory of Change for Ending Homelessness in Australia

A Shared Strategy			
To <u>prevent, reduce and end</u> all homelessness in Australia by ensuring that when it does occur it is <u>rare</u> , <u>brief</u> and <u>once</u> <u>off</u> measured by seeking to reach and sustain <u>functional zero</u>			
Four Approaches to Ending Homelessness			
Housing First - System Change	Person-Centered & Strengths Based	Data Driven Improvement	Place-Based Collaboration
Seven Agreed Activities (Applying the Four Approaches)			
Prevention			
Assertive Outreach		Service Coordination	
Common Triage		Leadership & Advocacy	
A Real-Time By-Name List		Housing First - Programs & Permanent Supportive Housing	

















# Implemented Through Improvement Cycles







#### **Action Planning**

Release Action Plan

#### **Quality By Name List**

- Conduct Connections Week and/or launch by-name list / zero project
- Achieve Quality by-name list certification

#### Reduce to Zero

- Develop a more coordinated system
- Implement Improvement Projects
- Drive monthly reductions in overall homelessness

#### **Sustaining Zero**

- Achieve Functional Zero
- Sustain Functional Zero

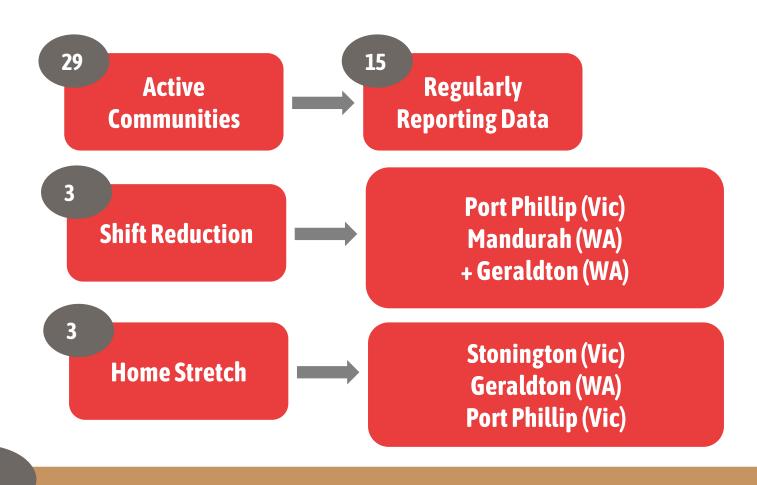
#### Zero for All

• Expand to other areas and other forms of homelessness

# The Advance to Zero Campaign

Milestones Since Last Year (or Proofpoint's)





3,255

People cumulatively housed by AtoZ campaigns across Australia

- as at September 2023, since 2018

# The Advance to Zero Homelessness Framework

**By-Name Lists** 



### A Shared Strategy

To prevent, reduce and end all homelessness in Australia by ensuring that when it does occur it is rare, brief and once off measured by seeking to reach and sustain functional zero

## Four Approaches to Ending Homelessness

Housing First - System
Change

Person-Centered & Strengths
Based

Data Driven Improvement

Place-Based Collaboration

## Seven Agreed Activities (Applying the Four Approaches)

Prevention

**Assertive Outreach** 

Trevention

70

Common Triage

Leadership & Advocacy

**Service Coordination** 

A Real-Time By-Name List

Housing First - Programs & Permanent Supportive Housing

# A Quality Real Time By-Name List





**SMARTER TRIAGE** 

**PREVENTION** 

**DATA DRIVEN ADVOCACY** 





INFLOW: RETURNED **FROM** HOUSING









# The Advance to Zero Homelessness Framework

**Data Driven Improvement** 



#### A Shared Strategy

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## Seven Agreed Activities (Applying the Four Approaches)

## Prevention

Assertive Outreach Service Coordination

Common Triage Leadership & Advocacy

A Real-Time By-Name List Housing First - Programs & Permanent Supportive Housing

# **Improvement Space**

## **Focus on What We Can Control**



# **Technical Space**

Programs – like housing, case management, outreach etc.

Practical service delivery

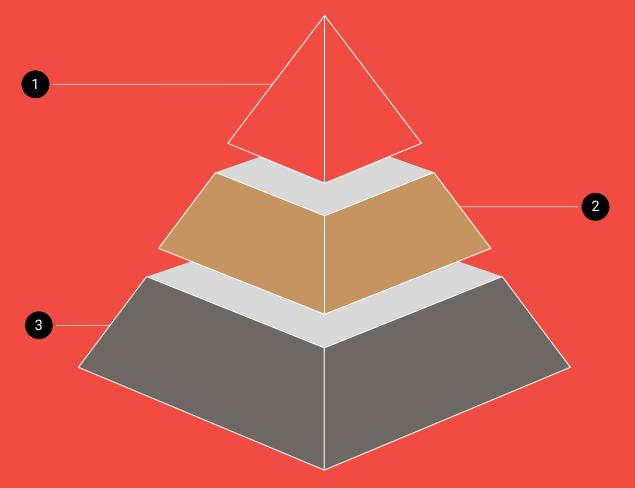
Individual support

## **Structural Space**

Strategies + policies + laws

Benefits + entitlements

Funding parameters + commissioning + tenders



# Improvement Space

How policy or structural choices get translated into programs i.e. technical behavior

How systems do/don't collaborate

Shared data + collective processes

How the pieces fit together around the person



# **Continuous Improvement / Improvement Science**



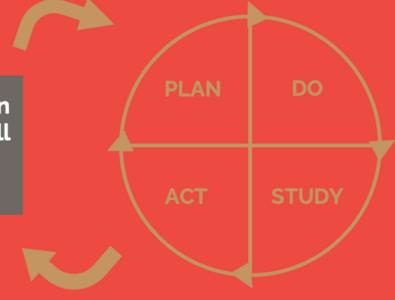
A model for Improvement

Solving complex problems starts with a **measurable end state and works backward.** Strategies and activity come last and shift repeatedly in service of the aim.

What are we trying to accomplish?

(End X Type of Homelessness in Y place by Z time) How will we know if we are improving?

What change can we make that will result in improvement?



# The Advance to Zero Homelessness Framework

**Data Driven Prevention** 



### A Shared Strategy

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Service Coordination

Common Triage

**Assertive Outreach** 

Leadership & Advocacy

A Real-Time By-Name List

Housing First - Programs & Permanent Supportive Housing

## **Prevention**

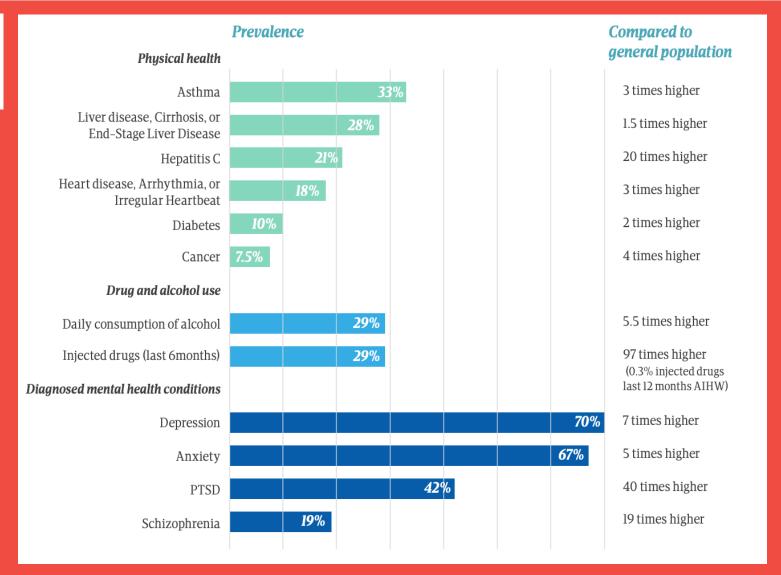
## **Health Equity to End Homelessness**











# About the AAEH What We Do





#### The Australian Alliance to End Homelessness

The AAEH leads a national movement of individuals, organizations and communities working together to end homelessness in Australia.

aaeh.org.au



#### **Advance to Zero**

A national change effort helping a group of leading communities end rough sleeping homelessness as a first step on the path to eliminating all homelessness in Australia.



#### **Training & Advisory**

We provide a range of support and capacity building activities for communities and organizations committed to ending homelessness in Australia.



#### **Allied Networks**

We support and work closely with a range of allied networks working toward our shared mission of ending homelessness.













AAEH Advisory





## **Get Involved - A3HN**







HOUSING & HEALTH EQUITY TO END HOMELESSNESS





We meet bi-monthly online to bring together leaders from across the health, housing and homelessness sectors to better integrate policy, research and practice aimed at supporting a health informed end to homelessness in Australia.

#### We advocate for:

- A national health equity policy
- Greater investment in homelessness healthcare services
- A deaths data reporting framework
- Support for the Advance to Zero movement
- And more...

**Further information at:** 

