

A sustainable healthcare horizon: Refocus | Reenergize | Reconnect



Harbour cruise
Page 4



Keynote speakers
Page 6



3 Day programme
Pages 7-11



Posters
Pages 12-13

Our Partners

A movement is strong only when the people within it believe in it

To deliver this International Forum to you, we are grateful to partner with organisations that are at the forefront of quality improvement and work tirelessly to transform health and care services around the world.

Thank you to all our partners for building momentum amongst their expansive networks of improvers as well as for their insight and energy for the development of an exciting and relevant programme this year.



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Warren Lee, Manager, Strategic Partnerships & Alliances

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Welcome

Hello and welcome to the International Forum on Quality and Safety in Healthcare 2024 in Hong Kong!

On behalf of the Local Programme Advisory Committee, BMJ Group and the Institute for Healthcare Improvement (IHI) we extend a warm welcome to this conference and our vibrant city. It is a pleasure to see this prestigious event return to Hong Kong, nine years after we first hosted it as the Asia-Pacific region's inaugural venue for the International Forum.

Hong Kong's healthcare system is globally recognised for its high standards of medical services and efficiency. Serving a population of over 7.5 million, Hong Kong operates a dual system comprising both public and private sectors, ensuring comprehensive and accessible care for all residents. The public sector, managed by the Hospital Authority (HA), oversees 43 public hospitals, 49 specialist outpatient clinics, and 74 general outpatient clinics, offering highly subsidised services that ensure every citizen has access to necessary medical care.

We take pride in our healthcare system's robust infrastructure, skilled professionals, and strong emphasis on public health and disease prevention. Consistently ranked among the top in the Bloomberg Health Efficiency Index, Hong Kong also boasts one of the highest life expectancies globally, averaging around 85 years.

As we look towards the future, Hong Kong's healthcare system continues to evolve with a focus on innovation and advancement. This year the International Forum will showcase several key areas, including the development of smart hospitals; the integration of Artificial Intelligence (AI) in diagnostics and treatment planning; and the expansion of digital health through telemedicine, mobile health applications, and digital platforms for patient engagement and remote monitoring.

We are honoured to have so many delegates joining us from Hong Kong, the wider Asia-Pacific region, and across the globe.

The Asia-Pacific region shares common challenges in sustaining healthcare improvements. With this in mind, we call for a concerted effort to "Refocus, Reconnect, and Re-energize" our collective strategies to elevate healthcare systems. This conference is an opportunity for us all to share insights, learn from each other, and drive forward the continuous improvement of healthcare.

We wish you a productive and inspiring experience, and a pleasant stay in Hong Kong.

Warm regards,



Siu-Fai Lui

Adjunct Professor, The Chinese University of Hong Kong,
Jockey Club School of Public Health and Primary Care



Michael Wong

Director (Q&S), Hospital Authority

Co-Convenors of the Local Program Advisory Committee, 2024

Contents

4
Practical Information

6
Keynote Speakers

7
Programme | 26 August

8-9
Programme | 27 August

10-11
Programme | 28 August

12-13
The posters at the
International Forum


14-15
Floor plan

16-17
Sponsors and Exhibitors




Practical Information

 **Wifi access** Select “HKCEC WiFi Complimentary” network, no password required.

 **Get Connected with Our App!** Download the CrowdComms app from the App Store or Google Play. Then simply enter the code ifhongkong24 and log in with your email address. Here’s what you’ll get:

- Live-streamed sessions, including keynotes
- Full access to all ePosters
- The complete programme schedule, networking opportunities, and real-time notifications and reminders
- Rate the sessions you attend and complete our survey for a chance to win one of four £50 Amazon vouchers

 **Badges** must be worn at all times. It will be scanned outside fully booked sessions to ensure that attendees who have registered in advance for the session are admitted first. You may also choose to have your badge scanned by exhibitors and sponsors.



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Share your feedback and help us measure our impact

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We are here to help

You can find us at the Registration Enquiries Desk and throughout the venue (we will be wearing green shirts).



Harbour Cruise - Bauhinia

Relax and unwind, network and enjoy the dazzling cityscape with us.

Time & date
19:00 - 22:00 Tuesday 27 August

Ticket price
\$600 HKD per person



3-hour night river cruise along Victoria Harbour



Buffet dinner and a selection of drinks



A live band performance

Book at the Registration Desk by 4pm on Tuesday 27 August. If you've booked your ticket, please collect your access wristband from the Registration Desk between 11am-4pm on Tuesday 27 August.

Learn, Connect, Transform

Let's improve health and health care together

For more than 30 years, the Institute for Healthcare Improvement (IHI) has used improvement science to advance and sustain better outcomes in health and health systems across the world.

We accelerate learning about safety, quality, and quality improvement and bring the systematic improvement of care to millions.

We work in collaboration with the growing IHI community to spark bold, inventive ways to improve the health of individuals and populations.

We generate optimism, harvest and share fresh ideas, and support anyone, anywhere who wants to profoundly change health and health care for the better.

We partner with:

- Health care systems
- Health care professionals
- Community-based organizations
- Philanthropic foundations
- Industry partners
- Governments
- Public health systems
- Social care systems



Together we will...

- Build will for change
- Advance the science of improvement
- Ensure safe and equitable care for everyone
- Promote workforce safety and well-being
- Use the latest innovations, technologies, and systems expertise from across the globe
- Mobilise, accelerate, and spread system transformation.

Connect with us!

Explore our Free Resources:

Toolkits, White Papers,
Insights, Podcasts

Join the conversation on social:

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Learn More:
[ihi.org](https://www.ihi.org)

Keynote Speakers



Keynote 1

Tuesday 27 August | 09:10-10:00

Smart hospitals, smart care



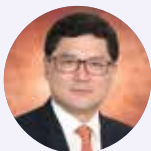
Calvin Mak

Consultant Neurosurgeon, Hospital Authority, Hong Kong



Joanna Pang

Chief Medical Information Officer, Hospital Authority, Hong Kong



Tony Ko

Chief Executive, Hospital Authority, Hong Kong Special Administrative Region

Keynote 2

Tuesday 27 August | 16:30-17:10

Delivering real world healthcare



Lee Chien Earn

Deputy Group Chief Executive Officer, SingHealth, Singapore

Keynote 3

Wednesday 28 August | 09:05-09:45

AI: driving healthcare transformation vs human transformation



Erwin Loh

Royal Australasian College of Medical Administrators, Calvary Health Care, Australia



Joseph Sung

NanYang Technological University, Singapore

Keynote 4

Wednesday 28 August | 16:00-16:50

Moving to a better future: from evolution to revolution



Jason Leitch

Senior Fellow, Institute for Healthcare Improvement (IHI), Scotland



Maureen Bisognano

President Emerita and Senior Fellow, Institute for Healthcare Improvement (IHI), USA





09:30-17:00	X1	Infectious Disease Centre (IDC) at Princess Margeret Hospital and Major Incident Control Centre at Hospital Authority Head Office Format: Site visit	Off-site
09:30-17:00	X2	Hong Kong Children Hospital & China Light Power Format: Site visit	Off-site
09:30-17:00	X3	Tseung Kwan O Hospital (TKOH) and Town Gas Format: Site visit	Off-site
09:30-17:00	X4	Hospital Authority Head Office Major Incident Control Centre and Hong Kong Sanatorium Hospital Format: Site visit	Off-site
09:30-17:00	X5	Castle Peak Hospital & QEH including Hospital Disaster Control and Command centre Format: Site visit	Off-site
09:30-17:00	X6	Health System Leadership Workshop and visit at Chinese University of Hong Kong (CUHK) Medical Centre Format: Site visit	Off-site
11:15-12:00 Workshop Registration & Refreshments			
12:00-16:00	W1	Creating a hospital drum beat: improving daily patient flow Format: Workshop Fiona Herco Institute for Healthcare Improvement (IHI), Australia Stephanie Easthope Institute for Healthcare Improvement (IHI), Australia	S224 & S225
12:00-16:00	W2	Leadership for improvement at every level Format: Workshop Jason Leitch Institute for Healthcare Improvement (IHI), Scotland Selina Stephen Institute for Healthcare Improvement (IHI), England	S226 & S227
16:00-16:30 Refreshment break and networking			
16:30-17:00		Learning together: Experience day insights Format: Networking	Convention Hall A-C
17:00-17:30		Opening Remarks Siu-Fai Lui The Chinese University of Hong Kong, The Jockey Club School of Public Health and Primary Care, Hong Kong	Convention Hall A-C
17:30-18:30		Welcome and Poster Drinks Reception	Exhibition Hall

Programme | 27 August

08:45-09:10		Welcome and Opening address Dr Libby Lee Under-Secretary for Health, Health Bureau Hong Kong, Maureen Bisognano Institute for Healthcare Improvement (IHI), Siu-Fai Lui The Chinese University of Hong Kong and The Jockey Club School of Public Health and Primary Care, Hong Kong	Convention Hall A-C
09:10-10:00	K1	Keynote 1: Smart hospitals, smart care Calvin Mak Hospital Authority, Hong Kong, Joanna Pang Hospital Authority, Hong Kong, Tony Ko Hospital Authority, Hong Kong Special Administrative Region, Hong Kong	Convention Hall A-C
10:00-10:30		Morning refreshments	
10:30-12:00	S1	Learning from global healthcare systems Format: Presentation Stream: Safety Part 1: An integrated health system – the transformation to be fit-for-purpose EK Yeoh The Chinese University of Hong Kong, Hong Kong Part 2: The Singapore healthcare system – evolution and transformation Lee Chien Earn SingHealth, Singapore Part 3: Utilising collaborative approaches to achieve large-scale organisational changes within healthcare Suha Abdulla University College London Hospital, England	Convention Hall A-C
10:30-12:00	S2	Enhancing population health and the development of alternative medicine Format: Presentation Stream: Populations Part 1: Safe options and integration of alternative medicine Yi Bin Feng Hong Kong University, Hong Kong Part 2: Development of a clinical guideline for Herb-drug co-use for Hospital Authority and beyond Tse Man Li Hong Kong Poison Centre, Hong Kong Part 3: How to complement Western Medicine with Traditional Chinese Medicine Justine Wu Chinese University of Hong Kong Medical Centre, Hong Kong	Theatre 1
10:30-12:00	S3	Inspiring change through person-centered care Format: Presentation Stream: People Part 1: Inspiring change: transforming person-centred attitudes through training of health practitioners Amanda Tan Singapore General Hospital, Singapore Part 2: Fostering co-production and equal partnership: ESTHER network singapore's journey in person-centred care Esther Lim SingHealth, Singapore Part 3: "What is it that you need?" Driving person-centeredness through regulatory practices Josje Kok Erasmus School of Health Policy & Management, The Netherlands	Theatre 2
10:30-12:00	S4	Harnessing technology for enhanced diagnosis and patient care Format: Presentation Stream: Change Part 1: Digital transformation is everywhere, but are we making life safer for patients? Jodie Austin The University of Queensland, Australia Part 2: Will the artificial intelligence take place in stroke prevention? Serefnur Ozturk Selcuk University Faculty of Medicine, Turkey Part 3: Multidisciplinary approach to enhance control of blood pressure in essential hypertension patients Sultan Alharthi Prince Mansour Military Hospital, Saudi Arabia	S221
10:30-12:00	P1	Poster presentations	S224 & S225
12:00-13:00		Lunch break	
13:05-14:35	S5	Staff wellbeing - methods and approaches Format: Presentation Stream: Leadership Part 1: Staff wellbeing is a top priority of healthcare Kelly Tsz Wing CHAU Prince of Wales Hospital, Hong Kong, Wing Cheong Leung Hong Kong Academy of Medicine, Hong Kong Part 2: Staff psychological services in the Hospital Authority: an integrated approach to enhance psychological wellbeing Karen Tam Hospital Authority, Hong Kong Part 3: Engaging doctors in the safety and quality agenda David Rankin RACMA (College of Medical Administrators), Australia	Convention Hall A-C
13:05-14:35	S6	Nursing matters and beyond Format: Presentation Stream: Populations Part 1: Advanced Nursing Practice (Hong Kong): opportunity & challenges Sek Ying Chair Hong Kong Academy of Nursing, Hong Kong Part 2: Impact of advanced nursing practice on patient outcomes Susanne MAK So Shan PWH, Hong Kong Part 3: Competency of nurse manager contributing to health quality & safety Sandy Choi Hong Kong Metropolitan University, Hong Kong Part 4: How do nurses contribute to health quality and cost containment? Agnes TIWARI Fung Yee HK Nursing Council, Hong Kong, Danny TONG Wah Kun HAHO, Hong Kong, Sylvia FUNG Yuk Kuen HKANM, Hong Kong	Theatre 1

13:05-14:35	S7	Resilience redefined: Innovating behavioural solutions for tomorrow's health Format: Presentation Stream: People Part 1: Resilience redefined: innovating behavioural solutions for a safer, healthier tomorrow Chloe Hannigan Sydney Local Health District, Australia Part 2: Survey of factors influencing nurses managing mental state in acute hospital settings Tendayi Bruce Dziruni Alfred Health, Deakin University, Australia Part 3: Impact of using transcription software in outpatient clinic to improve efficiency Si Yu Lee KK Women's & Children's Hospital, Singapore	Theatre 2
13:05-14:35	S8	Driving organisational quality improvement initiatives Format: Presentation Stream: Safety Part 1: Stayer, a patient wondering about life in and around a hospital bed Coby Omvlee Teater Fusetat, Norway Part 2: Don't waste a crisis – turn it into a game changer Marianne Ng University Health Network, Canada, Sabrina Lim Reinders University Health Network, Canada Part 3: Unlocking solutions for patient safety: our patients and families holds the key Maria Lyn Quintos-Alagheband NYU Langone Hospital Long Island, USA, Melissa Grella NYU Langone Hospital Long Island	S221
13:05-14:35	P2	Poster presentations	S224 & S225
14:35-15:05		Afternoon refreshments	
15:05-16:35	S9	The power of innovation Format: Presentation Stream: Leadership Part 1: Leadership unravelled: lessons drawn from implementing healthcare innovations Jennifer Egbunike University of Doha for Science and Technology, Qatar Part 2: Creating an integrated electronic health record data platform for revolutionising healthcare improvement Nadine Andrew Monash University, Australia Part 3: Collaborating for success: combining AI with clinical expertise to enhance patient care Levi Bassin Adventist Healthcare, Australia	Convention Hall A-C
15:05-16:35	S10	An ageing population: smarter, safer care Format: Presentation Stream: Populations Part 1: Smart, safe, active ageing in Hong Kong – the way forward Donald Li Elderly Commission, Hong Kong SAR, Hong Kong Part 2: Care of elderly & medical-social collaboration Tak-Yeung Chan Hospital Authority, Hong Kong Part 3: Appropriate legal matters for end-of-life care Raymond Lo BMJ, Chinese University of Hong Kong, Hong Kong Part 4: Polypharmacy and potentially-inappropriate medications in the elderly cancer patients receiving cancer treatment Chanyoot Bandidwattanawong Navamindradhiraj University, Thailand	Theatre 1
15:05-16:35	S11	Implementation and prevention: elevating patient safety Format: Presentation Stream: Safety Part 1: Simple rules for ensuring safe care and avoiding medico-legal pitfalls Shaik Mohiuddin SEHA, UAE Part 2: Preventing goal-discordant care: improving documentation of advance care planning Yanka Campbell Johns Hopkins University, USA Part 3: The phoenix rises: improving patient safety and communication through revitalizing the SSC Mary Brindle University of Calgary, Canada	Theatre 2
15:05-16:35	S12	Quick fire presentations Format: Presentation Stream: Change Part 1: Implementing genomic medicine: an evaluation of the Hong Kong Genome Project (HKGP) Samuel Yuk Ching Sze University of Hong Kong, Hong Kong Part 2: Implementation of a new intestinal microbiota transplantation service in Hong Kong Rashid Lui Hospital Authority, Hong Kong Part 3: Innovation in the surgical counting process to prevent retained surgical item Ngan Hoi Tik Hospital Authority, Hong Kong Part 4: Caveat emptor! Dynamic consent & normal birth in the digital era Harsha Ananthram Illawarra Shoalhaven Local Health District, Australia	S221
15:05-16:35	P3	Poster presentations	S224 & S225
16:35-17:15	K2	Keynote 2: Delivering real world healthcare Lee Chien Earn SingHealth, Singapore	Convention Hall A-C
17:15-17:30		Close of Day 2 of the conference	
19:00-22:00		Social event: Hong Kong Harbour Cruise Relax and unwind, network and enjoy a 3-hour night river cruise along Victoria Harbour - more details on page 4.	



Programme | 28 August

08:15-09:00	BR1	Clinical Operating Systems Format: Presentation Session hosted by the Institute for Healthcare Improvement (IHI) Josh Clarke Institute for Healthcare Improvement (IHI); USA	S226 & 227
08:15-09:00	BR2	The expanding influence of Artificial Intelligence in medical decision-making Format: Presentation Session hosted by WUN Universities Group Kelvin Tsoi The Chinese University of Hong Kong and WUN Universities Group, Hong Kong	S221
08:15-09:00	BR3	A tale of 2 cities – hospital accreditation in Hong Kong and Shanghai Format: Presentation Session hosted by Gleneagles Hospital Kenneth Tsang Gleneagles Hospital Hong Kong and IHH Healthcare North Asia, Hong Kong	S224 & 225
08:15-09:00	BR4	Using digital intelligence in quality management Format: Presentation Xiu QIU Xiu QIU, Guangzhou Women and Children's Medical Center, China Haitian CHEN, Sun Yat-sen University First Hospital, China	Theatre 2
09:00-09:05		Welcome back and introductions Kamran Abbasi Editor-in-Chief, The BMJ, BMJ, England	Convention Hall A-C
09:05-09:45	K3	Keynote 3: AI: driving healthcare transformation vs human transformation Facilitator: Kamran Abbasi Editor-in-Chief of The BMJ, BMJ Group, England Joseph Sung NanYang Technological University, Singapore, Erwin Lo Royal Australasian College of Medical Administrators, Calvary Health Care, Australia	Convention Hall A-C
09:55-11:25	S13	Shaping healthcare innovation Format: Presentation Stream: Change Part 1: Artificial intelligence in healthcare: the ethical and legal landscape Gilberto Leung Hong Kong Academy of Medicine, Hong Kong Part 2: Using digital health in enhancing primary healthcare Kelvin Tsoi The Chinese University of Hong Kong, Hong Kong Part 3: AI and Big data technologies in digital healthcare Gary Lau Hong Kong University, Hong Kong, Joshua Ho Hong Kong University, Hong Kong	Convention Hall A-C
09:55-11:25	S14	Community and primary care – The voice of the patients Format: Presentation Stream: People Part 1: District Health Centres – are they effective? Fei-Chau Pang HKSAR, Hong Kong Part 2: Managing multimorbidity in primary care: what works? Samuel Wong The Chinese University of Hong Kong, Hong Kong Part 3: Patient's voice – a journey together with the healthcare professionals (a panel discussion) - Patient Experience Survey Eliza Wong The Chinese University of Hong Kong (CUHK), Hong Kong, Fion Lee Hospital Authority, Hong Kong	Theatre 1
09:55-11:25	S15	Transforming healthcare through impact strategies and technology Format: Presentation Stream: Populations Part 1: Population health improvement: strategy and implementation Dominique Allwood UCL Partners, England Part 2: Workforce Transformation: Building a flexible, adaptive and engaged workforce Kong Choong Tang Tan Tock Seng Hospital, Singapore Part 3: Creating a safe and calm hospital: using data to improve patient flow Catherine Humphrey Royal Melbourne Hospital, Australia	Theatre 2
09:55-11:25	S16	Enhancing quality improvement initiatives across multiple settings Format: Presentation Stream: Safety Part 1: WHO Patient Safety Movement & Patient Safety Rights Charter Shin Ushiro Kyushu University Hospital, Japan Part 2: The translational gap – a digital revolution for healthcare Mateen Jiwani Global Health Executive, UK Part 3: Machine learning techniques to predict timeliness of care among lung cancer patients Arul Earnest Monash University, Australia	S221
09:55-11:25	P4	Poster presentations	S224 & S225
11:25-11:50		Morning refreshments	
11:55-13:25	S17	Managing capacity and demand: collaboration, innovation and open communication Format: Presentation Stream: People Part 1: Team and psychological safety Göran Henriks Qulturum, Sweden, Jason Leitch Institute for Healthcare Improvement (IHI), Scotland Part 2: Compassion and Kindness – missing element of quality healthcare Joseph Sung NanYang Technological University, Singapore Part 3: Joy In Work Framework and the Victorian Healthcare Worker Wellbeing Initiative Maureen Bisognano Institute for Healthcare Improvement (IHI), USA	Convention Hall A-C

11:55-13:25	S18	<p>Putting patients first: The role of frontline staff in risk identification and prevention Format: Presentation Stream: Populations Part 1: Sentinel Event Policy of Hospital Authority, Hong Kong- 17 years on, what have we learnt? Raymond Cheung Hospital Authority, Hong Kong, Sara Ho Hospital Authority, Hong Kong, Siu-Fai Lui The Jockey Club School of Public Health and Primary Care, Hong Kong Part 2: Top medication risks concerning our frontline staff Carmen Ho Hospital Authority, Hong Kong, Kai-Ming Chow Hospital Authority, Hong Kong, Simon So Hospital Authority, Hong Kong Part 3: Patient and carer panel: what matters to us? Peck Seah Lim SingHealth Patient Advocacy Network and Jurong Spring CC, Singapore, Victor Manvir Patients for Patient Safety, Malaysia</p>	Theatre 1
11:55-13:25	S19	<p>Patient flow and collaboration Format: Presentation Stream: Change Part 1: Improving whole-of-hospital flow in Victoria - the Timely Emergency Care Collaborative Stephanie Easthope Institute for Healthcare Improvement, Australia Part 2: Smart optimisation of patient workflows & operational logistics in public hospitals Larry Lee Hospital Authority, Hong Kong Part 3: Digital connectivity and IoT in improving flow and logistics Hong Fung Hong CUHK Medical Centre, Hong Kong</p>	Theatre 2
11:55-13:25	S20	<p>Accreditation and ensuring safer systems Format: Presentation Stream: Safety Part 1: Hospital Accreditation – Hong Kong’s experience (past and current) Jeffrey Lai Hospital Authority, Hong Kong Part 2: Evolution from national to international Hospital Accreditation System in China Anne Lee The University of Hong Kong, Shenzhen Hospital, Hong Kong Part 3: Singapore’s Ensure Safer Systems (ESS): Unlocking possibilities towards high reliability Albert Ty Ministry of Health, Singapore</p>	S221
11:55-13:25	P5	Posters presentations	S224 & S225
13:25-14:25		Lunch break	
14:30-16:00	S21	<p>A new era of quality healthcare in China Format: Presentation Stream: People Part 1: Enhancing childcare in China beyond the patient Xin NI Beijing Children Hospital, China Part 2: Full Cycle Safety and Quality Control Model based on the National Registry Platform Lan ZHU Peking Union Medical College Hospital, China Part 3: Digital medicine as a whole system approach Haotian LIN Zhongshan Ophthalmology Center, China Part 4: Current quality and safety movement in Mainland China Alastair Mah United Family Healthcare, China</p>	Convention Hall A-C
14:30-16:00	S22	<p>Nurturing the next generations of healthcare professionals Format: Presentation Stream: People Part 1: Postgraduate medical education in Hong Kong – Hong Kong Academy of Medicine’s perspectives Philip Li Hong Kong Academy of Medicine, Hong Kong Part 2: Meeting the leadership challenges in a complex health system and environment Chi-Tim Hung The Chinese University of Hong Kong, Hong Kong Part 3: Nurturing and training a sustainable workforce in Hospital Authority David Sun Hospital Authority, Hong Kong Part 4: Nurturing the Next Generation of healthcare professionals Gordon Wong Hong Kong University, Hong Kong</p>	Theatre 1
14:30-16:00	S23	<p>Private vs public healthcare provision Format: Presentation Stream: Populations Part 1: How to convene a Public Private Partnership programme: Public’s perspective Christina Maw Hospital Authority, Hong Kong Part 2: Convergence of a dual-track system private sector’s perspectives Kenneth Tsang Gleneagles Hospital Hong Kong and IHH Healthcare North Asia, Hong Kong Part 3: Private sector in the provision of healthcare in Hong Kong Chan Woon Tong Hong Kong Sanatorium Hospital, Hong Kong Part 4: Person-centred care – patient, carer, staff Ewrin Loh Royal Australasian College of Medical Administrators, Calvary Health Care, Australia, Bill Wang Patient Liason Advisory Group, Hong Kong</p>	Theatre 2
14:30-16:00	S24	<p>Implementation and prevention: Elevating patient safety Format: Presentation Stream: Safety Part 1: Improving the palliative care access for people with intellectual disabilities Wong Chi Yan Grantham Hospital, Hong Kong Part 2: Initiative infrared bed-exit sensor with voice prompts message to prevent potential falls See Kee Fok Gleneagles Hospital, Hong Kong Part 3: Translational in-situ simulation to enhance system processes and patient safety Albert Chan Prince of Wales Hospital, Hong Kong Part 4: Enhancing patient safety in trauma resuscitation Anisa Nazir St. Michael’s Hospital, Canada</p>	SS21
16:00-16:50	K4	<p>Keynote 4: Moving to a better future: from evolution to revolution Maureen Bisognano Institute for Healthcare Improvement (IHI), USA, Jason Leitch Institute for Healthcare Improvement (IHI), Scotland</p>	Convention Hall A-C

The posters at the International Forum

The posters are an opportunity to share and learn from real-life improvement projects and achievements.

We encourage you to take the time to explore them - you will find around 360 of them on our digital ePoster screens.

You can also hear and discuss select poster projects during our Poster presentation sessions. These run alongside our main programme, here is the schedule, the topics and the authors you will hear from.



Find all ePosters on the event app too



P1

Tuesday 27 August | 10:30-12:00
Meeting Room S224 & S225

Elevating patient safety, efficiency and sustainability through leveraging paperless closed-loop medication management

Alan Wong CUHK Medical Centre, Hong Kong

Fast OPD project

Anchalee Chaianont Siriraj Piyamaharajkarun Hospital, Thailand

Enhancing access in the primary care system for migrant workers in Singapore

Elayne Ong Ministry of Manpower, Singapore

Neurobot: AI-powered companion for neurosurgery patient

Chung Man Ho Hospital Authority, Hong Kong

Development and pilot of a risk-based assessment instrument to inform regulatory approaches

Carrie Ho-kwan Yam The Chinese University of Hong Kong, Hong Kong

P2

Tuesday 27 August | 13:05-14:35
Meeting Room S224 & S225

Building and monitoring of an indicators system for medical quality and safety

He Jiang The University of Hong Kong - Shenzhen Hospital, China

Joint attention in simulated anaesthesia emergency: a multimodal analysis with eye-tracking devices

Hitoshi Sato Yokohama City University Medical Centre, Japan

Easy search easy locate - an electronic sorting system in the workplace

Hon Kwan Lo Hospital Authority, Hong Kong

Effectiveness of counselor training program for patient safety incident victims

Jeehee Pyo Ulsan University, Korea

Smart panel powered approach: multi-functional electronic platform for patient care in hospital authority

Hoi Tik Ngan HA-HAHO-HOIT&HI, Hong Kong

P3

Tuesday 27 August | 15:05-16:35
Meeting Room S224 & S225

Keys to the success of discovering malnutrition patients in Siriraj Piyamaharajkarun Hospital.

Kanicha Bumrungcheep Siriraj Piyamaharajkarun Hospital, Thailand

Enhancing knee osteoarthritis care with patient-reported outcome measures in physical

Therapsamah Al Mushawih, AFHD, Saudi Arabia

Enhancing postoperative recovery after emergency surgery through strategic physiotherapy integration in Qatar

Mohammed Burhan Khan Hamad Medical Corporation, Qatar

Reducing harm from antipsychotic-induced extrapyramidal side effects (EPSE)

Ziwen Gao Institute of Mental Health, Singapore

Strategies for venous thromboembolism prevention

Ying Qiu Shenzhen Hospital, China



P4

Wednesday 28 August | 09:55-11:25
Meeting Room S224 & S225

Initiation of new project to enhance patient's service in plasma exchange
Shing Tak Poon Hospital Authority, Hong Kong

Preventing falls in older adults using fall warning protection technology
Siqi Liu Medical School of Chinese PLA, China

Operating theatre control centre at department of anaesthesia & operating theatre services
Siu Lo Cheung Tseung Kwan O Hospital, Hospital Authority, Hong Kong

Antiviral prophylaxis for the prevention of mother-to-child transmission of hepatitis B virus
Vivien Wai-Man Tsui HA-HAHO-Q&S, Hong Kong

Nurse-led empowerment program on self-management for patients with heart failure in cardiac-rehabilitation-unit
Wang Lik Lee Tung Wah Eastern Hospital, Hospital Authority, Hong Kong

Improving the care of longstayers at a public hospital in Singapore
Norhisham Main Ng Teng Fong General Hospital, Singapore

P5

Wednesday 28 August | 11:55-13:25
Meeting Room S224 & S225

Quality Improvement through online mentoring at health care facilities in remote area
Windhi Kresnawati Gatot Soebroto Military Hospital, Indonesia

Joint clinic model to relieve medical SOPC caseload in HA
Xiao Rui Catherine Chen Kowloon Central Cluster, Hospital Authority, Hong Kong

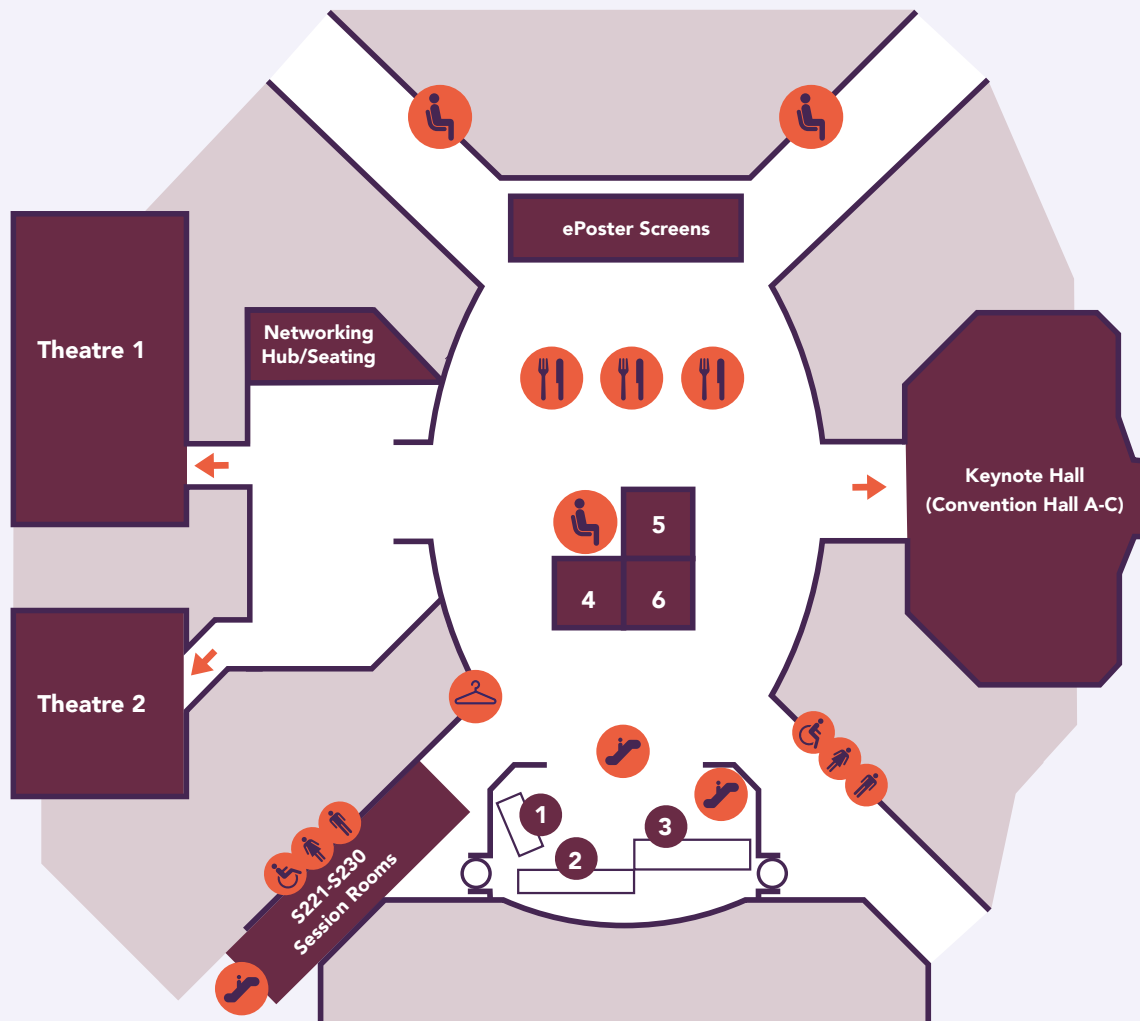
Preventing delays in specimen transportation through a reminder system
Fung Ki Ma HA-KEC-HHH-Medical, Hong Kong

Smart ward system to enhance nursing communication and nursing care effectiveness
Ka Kit Lam TWGHs Wong Tai Sin Hospital, Hong Kong

Reducing average length of stay for elective total hip replacement (eTHR) patients
Yan Mei Yap Tan Tock Seng Hospital, Singapore

Floor Plan

Level 1



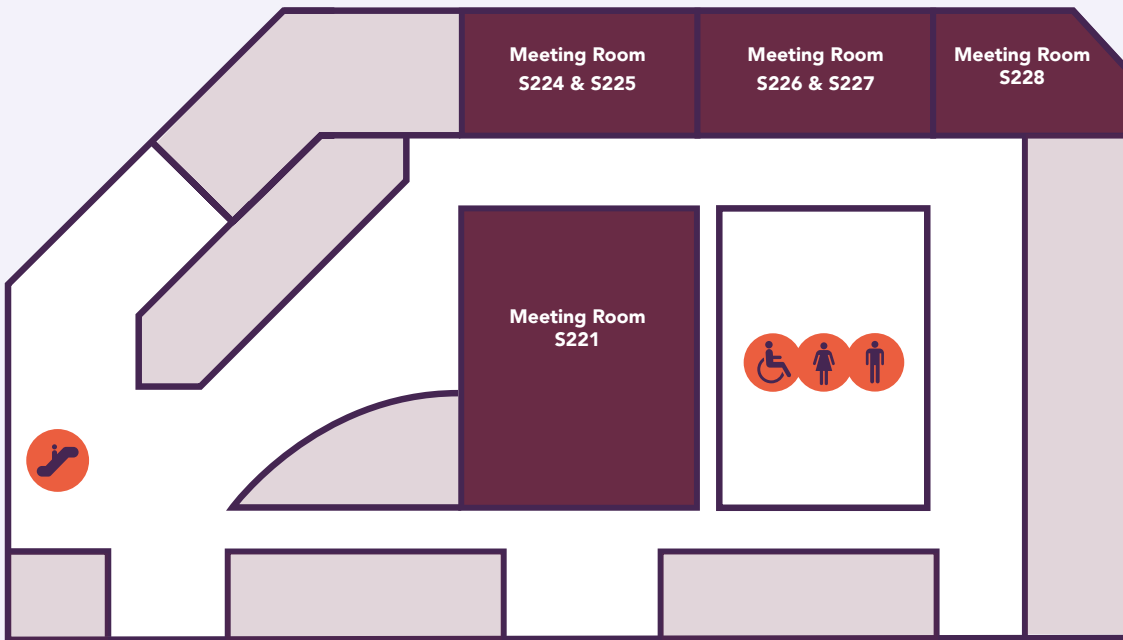
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Level 2



Key



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BMJ Group

BMJ Group is a global healthcare knowledge provider with a vision for a healthier world. We promote better scientific evidence and help create better clinical decisions and health systems through three lines of business:

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Institute for Healthcare Improvement (IHI)

For more than 30 years, the Institute for Healthcare Improvement (IHI) has used improvement science to advance and sustain better outcomes in health and health systems across the world.

IHI brings awareness of safety and quality to millions, catalyzes learning and the systematic improvement of care, develops solutions to previously intractable challenges, and mobilizes health systems, communities, regions, and nations to reduce harm and deaths. IHI collaborates with a growing community to improve the health of individuals and populations. IHI generates optimism, harvests fresh ideas, and supports anyone, anywhere who wants to change health and health care for the better.

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Located in Hong Kong Island South, Gleneagles Hospital Hong Kong (Gleneagles) is a multi-specialty private hospital with cutting-edge medical equipment and a comprehensive range of clinical services spanning more than 35 specialties and subspecialties. As Hong Kong's top-notch private teaching hospital, Gleneagles also contributes to the training and development of healthcare professionals and advancement of clinical research. Gleneagles is jointly developed by IHH Healthcare and NWS Holdings Limited, with The University of Hong Kong as its exclusive clinical partner.

W: gleneagles.hk

Partner Huddles

Connect, share and celebrate together

Our Partners have organised these events, which you are welcome to join to experience energising discussions and to connect with your colleagues.



Singapore Huddle

Wednesday 28 August | 08:15-09:00
Meeting Room Theatre 1

Please join us for an interactive session for Singaporean delegates to gain a deeper understanding on specially curated topics that are of interest to Singapore. Come along, have fun, meet new people, and take away great ideas and tips. With special guest speaker Maureen Bisognano, Institute for Healthcare Improvement (IHI).



China Huddle

Wednesday 28 August | 13:35-14:15
Meeting Room S226 & S227

The United Family Hospitals & BMJ China invite all China delegates to an informal session. Join us to discuss some of the latest quality initiatives in China. Additionally, you'll have the opportunity to meet the BMJ China team to hear about existing and potential collaborations.



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